UNITED STATES DISTRICT COURT DISTRICT OF MARYLAND

ELENA BOTTS, on behalf of herself and all others similarly situated,

Plaintiff,

v.

Civil Action No. 1:20-cv-01335-JRR

THE JOHNS HOPKINS UNIVERSITY,

Defendant.

PLAINTIFF'S MOTION FOR AN AWARD OF ATTORNEYS' FEES AND FOR A SERVICE AWARD TO PLAINTIFF

Plaintiff Elena Botts, by Class Counsel and in accordance with the parties' Second Addendum to Class Action Settlement Agreement and Release, moves the Court for an award of attorneys' fees and for a service award for Plaintiff concerning the third phase of the settlement in this matter. Defendant does not oppose the relief sought herein. In support of her motion, Plaintiff relies upon the concurrently filed Memorandum of Law and its Exhibits.

Dated: June 17, 2024

Respectfully submitted,

ELENA BOTTS, by her attorneys,

/s/John Soumilas

James A. Francis (*pro hac vice*) John Soumilas (*pro hac vice*) Jordan M. Sartell (*pro hac vice*) FRANCIS MAILMAN SOUMILAS, P.C. 1600 Market Street, Suite 2510 Philadelphia, PA 19103 T: (215) 735-8600 F: (215) 940-8000 jfrancis@consumerlawfirm.com jsoumilas@consumerlawfirm.com Courtney L. Weiner (#19463) Law Office of Courtney Weiner PLLC 1629 K Street NW, Suite 300 Washington, DC 20006 T: 202-827-9980 cw@courtneyweinerlaw.com

Kevin Mallon (*pro hac vice*) FRANCIS MAILMAN SOUMILAS, P.C. One Liberty Plaza, Suite 2301 New York, NY 10006 T: (646) 759-3663 consumer.esq@outlook.com

Counsel for Plaintiff and the Settlement Class

CERTIFICATE OF SERVICE

The undersigned certifies that he filed the foregoing document and its exhibits using the

Court's CM/ECF system, which shall provide notice of same to all counsel of record.

Dated: June 17, 2024

/s/John Soumilas

John Soumilas

UNITED STATES DISTRICT COURT DISTRICT OF MARYLAND

ELENA BOTTS, on behalf of herself and all others similarly situated,

Plaintiff,

v.

Civil Action No. 1:20-cv-01335-JRR

THE JOHNS HOPKINS UNIVERSITY,

Defendant.

MEMORANDUM OF LAW IN SUPPORT OF PLAINTIFF'S MOTION FOR AN AWARD OF ATTORNEYS FEES AND FOR A SERVICE AWARD TO PLAINTIFF

Courtney L. Weiner (#19463) James A. Francis (*pro hac vice*) Law Office of Courtney Weiner PLLC John Soumilas (*pro hac vice*) Jordan M. Sartell (pro hac vice) 1629 K Street NW, Suite 300 FRANCIS MAILMAN SOUMILAS, P.C. Washington, DC 20006 1600 Market Street, Suite 2510 (202) 827-9980 Philadelphia, PA 19103 cw@courtneyweinerlaw.com (215) 735-8600 Kevin Mallon (pro hac vice) jfrancis@consumerlawfirm.com FRANCIS MAILMAN SOUMILAS, P.C. jsoumilas@consumerlawfirm.com One Liberty Plaza, Suite 2301 jsartell@consumerlawfirm.com New York, NY 10006 (646) 759-3663

Counsel for Plaintiff and the Settlement Class

consumer.esq@outlook.com

TA LE OF CONTENTS

TABL	E OF A	UTHO	RITIESi	ii						
I.	INTRO	ODUCT	ION	1						
II.			NSEL'S RE UEST FOR AN AWARD OF ATTORNEYS' FEES IS FAIL NABLE							
	A.		ling Attorneys' Fees on a Percentage-of-Recovery Basis Is Appropriate	1						
	B.	Award	ing One-Third of the Settlement Fund Is Reasonable	5						
		1.	Results obtained for the Class	5						
		2.	uality, skills, and efficiency of Class Counsel	6						
		3.	Risk of nonpayment	7						
		4.	Objections from Class members	8						
		5.	Awards in similar cases	8						
		6.	Case complexity and duration	9						
		7.	Public policy	9						
	C.		estar Cross-Check Confirms the Reasonableness of Class Counsel's st	0						
III.	PLAINTIFF'S RE UEST FOR A SERVICE AWARD IS REASONABLE 11									
IV.	CONC	CLUSIO	N 1	CONCLUSION						

TA LEOFAUT ORITIES

CASES

<i>n re brams brams P</i> , 605 F.3d 238 (4th Cir. 2010)
n renthem nc Data reach iti ation, 2018 WL 3960068 (N.D. Cal. 2018)4
<i>rchbold v ells ar o an ,</i> 2015 WL 4276295 (S.D. W. Va. July 14, 2015)2
arber v imbrell s nc, 577 F.2d 216 (4th Cir. 1978)10
ehrens v ometco nters, 118 F.R.D. 534 (S.D. Fla. 1988)
<i>erry v Schulman</i> , 807 F.3d 600 (4th Cir. 2015)
<i>n re Cardinal ealth nc Sec iti ,</i> 528 F. Supp. 2d 752 (S.D. Ohio 2007)10
n re Char er Commc n nc Sec iti , 2005 WL 4045741 (E.D. Mo. June 20, 2005)10
<i>rundle e rel Constellis mployee Stoc nership Plan v ilmin ton r ,</i> 919 F.3d 763 (4th Cir. 2019)
Co v ranch an in r Co, 2019 WL 164814 (S.D. W. Va. Jan. 10, 2019)
<i>D</i> mario v niv of ampa, No. 7:20-cv-03744, ECF 76 (S.D.N.Y. Oct. 18, 2022)
Decohen v bbasi C, 299 F.R.D. 469 (D. Md. 2014)9, 10
Donaldson v Primary esidential Mort nc, 2021 WL 2187013 (D. Md. May 28, 2021)2, 11, 12
n re cel ner y nc Sec Derivative S iti , 364 F. Supp. 2d 980 (D. Minn. 2005)11
<i>ittipaldi v Monmouth niv</i> , No. 3:20-cv-05526, ECF 79 (D.N.J. Sept. 22, 2022)

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 4 of 20

<i>linn v MC Corp</i> , 528 F.2d 1169 (4th Cir. 1975)
allo ay v illiams, 2020 WL 7482191 (E.D. Va. Dec. 18, 2020)2
ood v ir inia m ater Co, 2017 WL 2884535 (S.D.W.Va. July 6, 2017)
ensley v c erhart, 461 U.S. 424 (1983)
Jerni an v Protas Spivo Collins C, 2017 WL 4176217 (D. Md. Sept. 20, 2017)2
Johnson v Metro old yn Mayer Studios nc, 2018 WL 5013764 (W.D. Wash. 2018)4
<i>elly v Johns op ins niv</i> , 2020 WL 434473 (D. Md. Jan. 28, 2020)2
ra auer v Dish et or C, 2018 WL 6305785 (M.D.N.C. Dec. 3, 2018)2
Maley v Del lob echs Corp, 186 F. Supp. 2d 358 (S.D.N.Y 2002)11
Manuel v ells ar o an at l ss n, 2016 WL 1070819 (E.D. Va. Mar. 15, 2016)10
Martin v inden ood niv, No. 4:20-cv-01128, ECF 48 (E.D. Mo. May 11, 2022)
<i>Mc dams v obinson</i> , 26 F.4th 149 (4th Cir. 2022)1, 2
<i>McDaniels v estla e Servs C</i> , 2014 WL 556288 (D. Md. Feb. 7, 2014)2, 11
<i>McDonnell v Miller il Co.</i> , 134 F.3d 638 (4th Cir. 1998)
n re SD Mar et Ma ers ntitrust iti , 187 F.R.D. 465 (S.D.N.Y. 1998)11
n re Payment Card nterchan e ee and Merchant Discount ntitrust iti ation, 991 F. Supp. 2d 437 (E.D.N.Y. 2014)4

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 5 of 20

Phillips v riad uar nc, 2016 WL 2636289 (M.D.N.C. May 9, 2016)2
Porter v merson Colle e, No. 1:20-cv-11897-RW , ECF 87 (D. Mass. Nov. 29, 2022)
n re ite id Corp Sec iti , 146 F. Supp. 2d 706 (E.D. Pa. 2001)
<i>n re ite id Corp Sec iti</i> , 362 F. Supp. 2d 587 (E.D. Pa. 2005)11
<i>osado v arry niv nc</i> , No. 1:20-cv-21813, ECF 84 (S.D. Fla. Sept. 7, 2021)
<i>n re oyal hold Sec S iti</i> , 461 F. Supp. 2d 383 (D. Md. 2006)10
Seaman v Du e niv, 2019 WL 4674758 (M.D.N.C. Sept. 25, 2019)2
<i>Sin leton v Domino s Pi a C,</i> 976 F. Supp. 2d 665 (D. Md. 2013)4, 5, 10
<i>S edish osp Corp v Shalala</i> , 1 F.3d 1261 (D.C. Cir. 1993)4
homas v S S C, 2017 WL 1148283 (E.D. Va. Jan. 9, 2017)2, 9
n re yson oods nc, 2010 WL 1924012 (D. Md. May 11, 2010)12
n re orldCom nc Sec iti , 388 F. Supp. 2d 319 (S.D.N.Y. 2005)11
<i>ri ht v S e ampshire niv</i> , No. 1:20-cv-00609, ECF 37 (D.N.H. Sept. 7, 2021)6
FEDERAL RULES
FED. R. CIV. P. 23
FED. R. CIV. P. 23(f)

OT ERAUT ORITIES

Theodore Eisenberg, ttorneys ees in Class ctions,92 N.Y.U. Law Review 937, 945 (2017)	4
Theodore Eisenberg eoffrey P. Miller, <i>ttorney ees in Class ction Settlements</i>	
<i>n mpirical Study</i> , 1 J. of Empirical Legal Studies 27 (2004)	9
Brian T. Fitzpatrick, <i>n mpirical Study of Class ction Settlements and heir ee</i> 7 J. Empirical L. Stud. 811, 832 (2010)	
4 e ber on Class ctions (4th ed.)	8
5 e ber and ubenstein on Class ctions (6th ed.)	

I INTRODUCTION

Consistent with this Court's previous rulings, pursuant to FED. R. CIV. P. 23(h), and in accordance with this Court's Preliminary Approval Order of April 8, 2024, ECF 115, this motion concerns the third phase of the settlement of this matter and seeks: (1) an award of attorneys' fees in the amount of one-third of the Settlement Fund ¹ and (2) a service award for Named Plaintiff Elena Botts for her service to the Class during this third phase of the class settlement between Plaintiff and the Class on the one hand and Defendant Johns Hopkins University on the other. As detailed below, Class Counsel's request is substantively identical to that made with respect to the first phase of this settlement, which the Court approved in full on April 20, 2023, ECFs 95, 96, and with respect to the second phase of this settlement, which the Court approved in full on December 13, 2023, ECFs 109, 110. Moreover, it is fair and reasonable in light of the substantial relief obtained for the Settlement Class and to compensate Class Counsel for the risks taken and resources invested in this case over more than four years. It will also compensate Class Representative Botts for her substantial services to the Class.

II CLASS COUNSEL'S RE UEST FOR AN AWARD OF ATTORNEYS' FEES IS FAIR AND REASONA LE

A<u>ArdAr'FPrRrIArrr</u>

Rule 23(h) affords the Court authority to award reasonable attorneys' fees and nontaxable costs that are authorized by law or by the parties' agreement in class actions. FED. R. CIV. P. 23(h). There are two main methods for calculating the reasonableness of attorneys' fees the lodestar method and the percentage-of-recovery method. *Mc dams v obinson*, 26 F.4th 149, 162 (4th Cir. 2022). The lodestar method calculates reasonable fees by multiplying the number of

¹ Unless otherwise noted, definitions of capitalized terms are found in Section 2 of the parties' Second Addendum to Class Action Settlement Agreement and Release (Second Addendum). ECF 114-2.

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 8 of 20

reasonable hours expended times a reasonable rate, *id*. (citation omitted), while the percentageof-recovery method considers the portion of the total settlement fund that will go to attorneys' fees. *d*. (citation omitted). This Court may choose the method it deems appropriate based on its judgment and the facts of the case. *d*. (citing *Jones v Dominion es Servs nc*, 601 F. Supp. 2d 756, 760 (S.D. W. Va. 2009)).

When, as in this matter, a proposed settlement creates a common fund for the class, this Court has regularly awarded attorneys' fees using a percentage-of-recovery method with a lodestar crosscheck. *See Donaldson v Primary esidential Mort nc*, No. CV ELH-19-1175, 2021 WL 2187013, at 7 (D. Md. May 28, 2021) *Jerni an v Protas Spivo Collins C*, No. CV ELH-16-03058, 2017 WL 4176217, at 8 (D. Md. Sept. 20, 2017) *McDaniels v estla e Servs C*, No. CIV.A. ELH-11-1837, 2014 WL 556288, at 13 (D. Md. Feb. 7, 2014).

As one court has recently explained after collecting and reviewing class cases:

In sum, there is a clear consensus among the federal and state courts, consistent with Supreme Court precedent, that the award of attorneys' fees in common fund cases should be based on a percentage of the recovery. This consensus derives from the recognition that the percentage of fund approach is the better-reasoned and more equitable method of determining attorneys' fees in such cases.

Co v ranch an in r Co, No. 5:16-cv-10501, 2019 WL 164814, at 5 (S.D. W. Va. Jan.

10, 2019).² Employing the percentage-of-recovery method is appropriate here.

² The percentage-of-recovery method is also overwhelmingly preferred by district courts in this Circuit. *See*, *e*, *allo ay v illiams*, No. 3:19-cv-470, 2020 WL 7482191, at 5 (E.D. Va. Dec. 18, 2020) (Nevertheless, over time, certain customs have developed, both in the Fourth Circuit and across the country for example, the favored method for calculating attorneys' fees in common fund cases is the percentage of the fund method.) *homas v S S C*, No. 3:13-cv-825, 2017 WL 1148283, at 3 (E.D. Va. Jan. 9, 2017) (District Courts within this Circuit

have also favored the percentage of the fund method. (citations omitted)), report and recommendation adopted No. 3:13-cv-825, 2017 WL 1147460 (E.D. Va. Mar. 27, 2017) elly v Johns op ins niv, No. 1:16-cv-2835, 2020 WL 434473, at 2 (D. Md. Jan. 28, 2020) Seaman v Du e niv, No. 1:15-cv-462, 2019 WL 4674758, at 2 (M.D.N.C. Sept. 25, 2019) ra auer v Dish et or C, No. 14-333, 2018 WL 6305785, at 2 (M.D.N.C. Dec. 3, 2018) Phillips v riad uar nc, No. 1:09-cv-71, 2016 WL 2636289, at 2 (M.D.N.C. May 9, 2016) rchbold v ells ar o an , No. 13-24599, 2015 WL 4276295, at 5 (S.D. W. Va. July 14, 2015) (The Court concludes that there is a clear consensus . . . that the award of attorneys' fees in common fund cases should be based on a percentage of the recovery.).

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 9 of 20

The doctrine originates from the equitable principles of quantum meruit and unjust enrichment and aims to shift the expense of litigation from named plaintiffs, who obtained the fund's benefits, to the absent class members, who benefit from the fund but likely contributed little, or nothing, to the process. *rundle e rel Constellis mployee Stoc nership Plan v*

ilmin ton r , 919 F.3d 763, 785 (4th Cir. 2019), *as amended* (Mar. 22, 2019). As the Fourth Circuit has explained, awarding fees as a percentage of the common fund hold s the beneficiaries of a judgment or settlement responsible for compensating the counsel who obtained the judgment or settlement for them. *d* at 786.

More generally, the Fourth Circuit has expressly recognized the importance and purpose

of a contingency fee approach in a different, but applicable context, noting that contingency fees:

transfer a significant portion of the risk of loss to the attorneys taking a case. Access to the courts would be difficult to achieve without compensating attorneys for that risk. In addition, it may be necessary to provide a greater return than an hourly fee offers to induce lawyers to take on representation for which they might never be paid, and it makes sense to arrange these fees as a percentage of any recovery.

Conversely, an attorney compensated on a contingency basis has a strong economic motivation to achieve results for his client, precisely because of the risk accepted. As the Seventh Circuit has explained, the contingent fee uses private incentives rather than careful monitoring to align the interests of lawyer and client. The lawyer gains only to the extent his client gains. *irchoff v lynn* 786 F.2d 320, 325 (7th Cir. 1986). A contingency fee automatically handles compensation for the uncertainty of litigation because it rewards exceptional success, and penalizes failure. d at 326.

nre brams brams P, 605 F.3d 238, 246 (4th Cir. 2010). Also, as the leading class action

treatise explains:

T he common fund fee award, as a contingent fee award, should often (if not always) be higher than counsel's lodestar itself. This is true because the fee reflects both the provision of legal services and the loan to the class of the attorney's resources and services, at the risk of recovering nothing. . . . iven the higher risk of not getting paid, and the loan of the attorney's resources and services to the class, there must be some higher reward when a payday arrives.

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 10 of 20

5 e ber and ubenstein on Class ctions 15:73 (6th ed.).

Courts' preference for the percentage-of-recovery method is common sense. It is easily administered and saves valuable court and party resources, which heeds the Supreme Court's mandate that request for attorney's fees . . . not result in a second major litigation. *ensley v c erhart*, 461 U.S. 424, 437 (1983). The percentage method also aligns the interests of class counsel and the class members because it both motivates class counsel to generate the largest possible recovery for the class and rewards efficient litigation, removing any incentive to run up unnecessary attorney hours. *See Sin leton v Domino s Pi a C*, 976 F. Supp. 2d 665, 681 (D. Md. 2013) (An attractive aspect of the percentage of recovery' method is its results-driven nature which ties the attorneys' award to the overall result achieved rather than the hours expended by the attorneys.') (quoting *Jones v Dominion es Servs* 601 F. Supp. 2d 756, 759 (S.D. W.Va. 2009)).³

By comparison, the lodestar method lacks these incentives, is time consuming, and requires lawyers to submit voluminous records that courts must then review and scrutinize in detail. Indeed, the lodestar method is used in only a fraction of class-action cases, usually those involving feeshifting statutes or where the settlement provides injunctive relief that cannot be reliably calculated. *See e*, Theodore Eisenberg, *ttorneys ees in Class ctions*, 92 N.Y.U.

³ See also Johnson v Metro old yn Mayer Studios nc, No. C17-541RSM, 2018 WL 5013764, at 11 (W.D. Wash. 2018) (the percentage-of-recovery method ... align s the interests of the class and class counsel motivating counsel to obtain the largest tangible benefit possible, to provide for the best possible notice to the class, and to assure that the claims process is not overly burdensome) n re nthem nc Data reach iti ation, No. 15-MD-02617-LHK, 2018 WL 3960068, at 5 (N.D. Cal. 2018) (By tying the award to the recovery of the Class, Class Counsel's interests are aligned with the Class, and Class Counsel are incentivized to achieve the best possible result.) n re Payment Card nterchan e ee and Merchant Discount ntitrust iti ation, 991 F. Supp. 2d 437, 440 (E.D.N.Y. 2014) (The percentage method better aligns the incentives of plaintiffs' counsel with those of the class members because it bases the attorneys' fees on the results they achieve for their clients, rather than on the number of motions they file, documents they review, or hours they work.) S edish osp Corp v Shalala, 1 F.3d 1261, 1268 69 (D.C. Cir. 1993) (using the lodestar approach in common the file class encourages significant elements of inefficiency, while

if a percentage-of-the-fund calculation controls, inefficiently expended hours only serve to reduce the per hour compensation of the attorney expending them).

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 11 of 20

Law Review 937, 945 (2017) (finding that the lodestar method used only 6.29 of the time from 2009 to 2013, down from 13.6 from 1993 to 2002 and 9.6 from 2003 to 2008) Brian T. Fitzpatrick, *n mpirical Study of Class ction Settlements and heir ee ards*, 7 J. EMPIRICAL L. STUD. 811, 832 (2010) (finding that the lodestar method used in only 12 of settlements).

In sum, and as this Court ruled earlier in connection with the settlement in this very matter, ECFs 96, 109, the percentage-of-recovery method should be employed here.

Ard OTrd S FdIR

Pursuant to the parties' Second Addendum to Class Settlement Agreement and Release (Second Addendum), ECF 114-2, Defendant will not oppose Class Counsel's request for an award for attorneys' fees of one-third of the non-reversionary cash common fund. *d.* at 5.3. Here, this amounts to 666,674.42.

When considering the reasonableness of a percentage-of-recovery attorneys' fee award, district courts in the Fourth Circuit have analyzed the following seven factors:

(1) the results obtained for the class (2) the quality, skill, and efficiency of the attorneys involved (3) the risk of nonpayment (4) objections by members of the class to the settlement terms and/or fees requested by counsel (5) awards in similar cases (6) the complexity and duration of the case and (7) public policy.

Sin leton, 976 F. Supp. 2d at 682. Importantly, fee award reasonableness factors need not be applied in a formulaic way because each case is different, and in certain cases, one factor may outweigh the rest. d. (citing n re Corp 455 F.3d 160, 166 (3d Cir. 2006) (internal quotation marks omitted)). The above factors favor approval of Class Counsel's request here.

1. *esults obtained for the Class*

In the Fourth Circuit, the most critical factor in calculating a reasonable fee award is the degree of success obtained. *McDonnell v Miller il Co.*, 134 F.3d 638, 641 (4th Cir. 1998) (citation and internal quotation omitted).

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 12 of 20

In this case, the degree of success is substantial and represents, to Class Counsel's knowledge, one of the most favorable settlements of similar claims against a college or university to date. *See, e*, *Porter v* merson Colle e, No. 1:20-cv-11897-RW, ECF 87 (D. Mass. Nov. 29, 2022) (final approval of 2.06MM common fund) ittipaldi v Monmouth niv, No. 3:20-cv-05526, ECF 79 (D.N.J. Sept. 22, 2022) (preliminary approval of 1.3MM common fund) *D* mario v niv of ampa, No. 7:20-cv-03744, ECF 76 (S.D.N.Y. Oct. 18, 2022) (final approval of 3.4MM common fund) osado v arry niv nc, No. 1:20-cv-21813, ECF 84 (S.D. Fla. Sept. 7, 2021) (final approval of 2.4MM common fund) *ri ht v S e ampshire niv*, No. 1:20-cv-00609, ECF 37 (D.N.H. Sept. 7, 2021) (final approval of 1.25MM common fund) *Martin v inden ood niv*, No. 4:20-cv-01128, ECF 48 (E.D. Mo. May 11, 2022) (final approval of 1.65MM common fund).

Thus far, no case involving analogous pandemic-related claims against colleges or universities has gone to trial, so it is difficult to determine the top end of potential damages and no class member reasonably expects to go to school online or otherwise for free. Some cases have been decided at summary judgment in favor of colleges and/or universities. However, judging the possible recovery as a fraction of the out-of-pocket expenses over the 7-8 weeks in Spring 2020 during which instruction moved online at Johns Hopkins University, and considering settlements of similar cases *supra*, the average per head recovery here of approximately 500 net of attorneys' fees and costs and the Class Representative's Service Award, *see* ECF 114-1 at 6, suggests a high degree of success. This factor strongly favors approval of Class Counsel's requested fee.

2. *uality s ills and efficiency of Class Counsel*

As set forth in Class Counsel's biography, Ex. 1, Soumilas Decl., at Ex. A, Class Counsel has decades of consumer class action experience and used their skills to obtain the result for the Class here. Class Counsel's significant experience in consumer class action litigation allowed them

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 13 of 20

to achieve the excellent result in this case. The firms involved in Class Counsel are leaders in consumer protection class action, attorneys at each firm have decades of experience, and each firm has obtained monumental results for classes of consumers throughout the country. Ex. 1, Soumilas Decl., at 4-10 *id.* at Ex. A, Firm Biography (collecting cases). These time-consuming, complicated, and exhaustive efforts armed Class Counsel with sufficient leverage to negotiate an excellent result during mediation and the follow-up settlement encompassed in this third phase.

What is more, Class Counsel continued to doggedly pursue the comprehensive identification and inclusion of all members of the Settlement Class after the first and second phases of the parties' settlement was finally approved and to assist Settlement Class members who contacted Class Counsel with inquiries about their membership in the Class and first phase award payment. These efforts culminated in the third phase of this Settlement, which wholly encompasses Settlement Class members who were not included in earlier phases.

3. *is of nonpayment*

From the outset, Class Counsel litigated this matter on a wholly contingent basis, risking their own time and resources in litigation that involved novel legal theories and unprecedented facts. Indeed, Defendant sought the dismissal of all Plaintiff's claims and succeeded in obtaining dismissal of Plaintiff's statutory Count III. *See* ECF 42, 59. Allowing a reasonable contingency fee is favored because very few lawyers c an take on the representation of a class client given the investment of substantial time, effort and money, especially in light of the risks of recovering nothing. *ehrens* v *ometco nters*, 118 F.R.D. 534, 548 (S.D. Fla. 1988). In addition to the inherent risk of class actions, courts have recognized that risks relevant to assessing an atypically large or small fee request are the distinctive risks specific to a particular litigation. *ood* v *ir inia m ater Co*, No. 14-1374, 2017 WL 2884535, at 25 (S.D.W.Va. July 6, 2017).

7

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 14 of 20

If this matter had proceeded in litigation, Plaintiff would have borne considerable, additional risks. These include the uncertainty associated with contested class certification and the possibility of an interlocutory appeal pursuant to FED. R. CIV. P. 23(f), dispositive motions, and potential appeals, not to mention trial. This factor favors awarding one-third of the Settlement Fund as attorneys' fees.

4. *b ections from Class members*

As of the settlement administrator's last report in May 2024, no Class member to have received notice concerning the settlement's third phase has objected to the Settlement or Class Counsel's requested fee, which was clearly noted in the Notice sent to Class members. Such a lack of opposition . . . strongly supports a finding of adequacy, for the attitude of the members of the Class, as expressed directly or by failure to object, after notice to the settlement is a proper consideration for the trial court.' *linn v MC Corp*, 528 F.2d 1169, 1173 (4th Cir. 1975)) *see also erry v Schulman*, 807 F.3d 600, 618-19 (4th Cir. 2015) (affirming fee in part because of lack of objections).

5. *ards in similar cases*

A one-third percentage-of-recovery award is consistent with various studies that have been performed over the decades: E mpirical studies show that, regardless of whether the percentage method or the lodestar method is used, fee awards in the class actions average around one-third of the recovery. 4 *e ber on Class ctions* 14:6 (4th ed.). In fact, one decision that reviewed 289 class actions settlements found an average attorney's fee percentage of 31.31 and a

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 15 of 20

median value that turns out to be of one-third. *n re ite id Corp Sec iti*, 146 F. Supp. 2d 706, 735 (E.D. Pa. 2001).⁴

Consistent with these precedents and the Court's earlier findings that an award of one-third of the settlement fund was reasonable, *see* ECFs 96, 109, Class Counsel's fee is reasonable and should be approved.

6. *Case comple ity and duration*

This novel case, which has now lasted more than four years, involved unique factual circumstances stemming from a one-in-a-lifetime pandemic and contested legal claims. In addition to the voluminous documentary discovery (over 60,000 pages of documents) that enabled Class Counsel and counsel for Defendant to assess the relative strengths and weaknesses of their claims and defenses and to determine an appropriate settlement structure and amount, Class Counsel engaged in substantial follow-up and investigation during the third phase of the settlement. *See* Ex. 1, Soumilas Decl., at 13.

This factor, too, favors approval of Class Counsel's fee request.

7. *Public policy*

As one court in this District has observed, public policy favors the requested award where risk of nonpayment exists because the relevant public policy considerations involve the balancing of the policy goals of encouraging counsel to pursue meritorious . . . litigation *Decohenv* bbasi

C, 299 F.R.D. 469, 482 (D. Md. 2014) (citation and internal quotations omitted). The same considerations apply here, as demonstrated by Class Counsel's result for the Class.

⁴ See also homas, 2017 WL 1148283, at 5 (Yet another study finds that courts consistently award between 30 and 33 of the common fund.) (citing Theodore Eisenberg eoffrey P. Miller, *ttorney ees in Class ction* Settlements n mpirical Study, 1 J. of Empirical Legal Studies, 27, 31, 33 (2004)).

С	AL d	r Cr	С	С	r	R	С	С	, R	
U	AL U	ICI	U	C	1	IN IN	U	U	N	

Although a lodestar cross-check is not required to determine the fairness of a fee when the percentage-of-recovery method is used, see Manuel v ells ar o at l ss n, No. an 3:14-cv-238, 2016 WL 1070819, at 5 (E.D. Va. Mar. 15, 2016) (The Court's preference for the percentage method, in addition to the absence of any objection to the fee award, obviates the need for an exhaustive review of each of the twelve lodestar factors.),⁵ courts that do conduct them have generally held that lodestar multipliers falling between 2 and 4.5 demonstrate a reasonable attorneys' fee. Sin leton, 976 F. Supp. 2d at 689 (awarding multiplier of 3) see also Decohen, 299 F.R.D. at 483 (awarding multiplier of 3.9) nre oyal hold Sec S *iti* . 461 F. Supp. 2d 383, 385 (D. Md. 2006) (awarding a fee of 130,647,868.95, which ... represents a 2.57 multiplier .).

Class Counsel has incurred 170,390.00 in fees during the third phase of the settlement here, which represents more than 250 hours of attorney and paralegal time. Ex. 1, Soumilas Decl., at 19. For this phase then, Class Counsel's fee multiplier is 3.91. For the entire litigation, including all three phases of Class notice and administration, Class Counsel's fee multiplier is 2.53, which is justified given the contingent nature of the case, the significant risk incurred, and the result achieved. *See McDonnell*, 134 F.3d at 641 (finding that the most critical factor in calculating a reasonable fee award is the degree of success obtained) (internal quotation marks

⁵ The 12 factors from *arber v imbrell s nc* 577 F.2d 216, 226 n. 28 (4th Cir. 1978), largely mirror those considered when assessing the reasonableness of a fee calculated using the percentage-of-recovery method and include the following: (1) time and labor expended (2) novelty and difficulty of the questions raised (3) skill required to properly perform the legal services (4) attorney s opportunity costs in pressing the litigation (5) customary fee for like work (6) attorney's expectations at the outset of litigation (7) time limitations imposed by the client or circumstances (8) amount in controversy and results obtained (9) experience, reputation, and ability of the attorney (10) undesirability of the case within the legal community in which the suit arose (11) nature and length of the professional relationship between the attorney and client (12) fee awards in similar cases.

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 17 of 20

omitted).⁶ iven the significant benefit conferred to Class members, Class Counsel's requested fees are reasonable and thus should be awarded as requested.

III PLAINTIFF'S RE UEST FOR A SERVICE AWARD IS REASONA LE

Plaintiff requests an award of 3,787.92 for her service to the Class. This amount is proportionate to the service awards this Court has approved for the first and second phases of the parties' settlement and less than two-tenths of a percent of the amount Defendant will deposit into Settlement Fund for this third phase of the settlement. Accordingly, it is reasonable as the recovery here could not have been obtained but for her willingness to step forward and publicly litigate this case, knowing that her own recovery would be subordinated to that of the Class. Plaintiff took an active role in the litigation, including reviewing pleadings, staying in regular contact with Class Counsel about status of the case, remaining informed about settlement discussions, being available for consultation during mediation sessions, and reviewing and approving the Second Addendum and Rider thereto. Ex. 1, Soumilas Decl., at 13(k). She also understood her role as class representative and both supervised and responded to Class Counsel throughout the litigation. *d*. Further, Defendant does not oppose this award, *see* ECF 114-2 at 5.3, and no third phase Class member has objected to it as of the administrator's May 2024 report.

⁶ Class Counsel's requested multiplier also aligns with comparable figures approved as cross checks in federal courts throughout the country. See, e , n re Cardinal ealth nc Sec iti , 528 F. Supp. 2d 752, 768 (S.D. Ohio 2007) (finding that requested fee amount with a lodestar multiplier of 7.89 was not unreasonable given the outstanding settlement in this case and the noticeable skill of counsel) nre Char er Commc n nc Sec iti, No. MDL 1506, 4:02-cv-1186-CAS, 2005 WL 4045741, at 18 (E.D. Mo. June 20, 2005) (approving lodestar multiplier of 5.61) *n re cel ner y nc Sec Derivative* S iti , 364 F. Supp. 2d 980, 989 (D. Minn. 2005) (approving a multiplier of 4.7 in a case that only involved document review, and was resolved with no depositions after two days of mediation) n re ite id Corp Sec iti 362 F. Supp. 2d 587, 589 (E.D. Pa. 2005) (awarding lodestar multiplier of 6.96 even though the parties engaged mostly in informal discovery and took no depositions) Maley v Del lob echs Corp, 186 F. Supp. 2d 358, 362 (S.D.N.Y. 2002) (describing multiplier of 4.65 as modest in a case in which plaintiffs conducted no depositions, only interviews, and confirmatory discovery consisted of tens Mar et Ma ers ntitrust iti , 187 F.R.D. 465, 489 (S.D.N.Y. of thousands of pages of documents) *n re* SD 1998) (awarding 3.97 multiplier, that multipliers between 3 and 4.5 were common) nre orldCom nc Sec iti, 388 F. Supp. 2d 319, 353 (S.D.N.Y. 2005) (awarding multiplier of 4).

Case 1:20-cv-01335-JRR Document 116-1 Filed 06/17/24 Page 18 of 20

Service awards in this range are reasonable and this Court has approved them in the past. See *e* , *McDaniels v* estla e Servs *C*, No. CIV.A. ELH-11-1837, 2014 WL 556288, at 12 (D. Md. Feb. 7, 2014) (approving service award of 5,000) *Donaldson v Primary* esidential *Mort nc*, No. CV ELH-19-1175, 2021 WL 2187013, at 9 (D. Md. May 28, 2021) (approving service award of approximately 1 of the common fund) ⁷ see also *n re* yson oods *nc*, No. CIV.A. RDB-08-1982, 2010 WL 1924012, at 4 (D. Md. May 11, 2010) (approving aggregate service awards of 20,000).

In fact, the requested service award here is well *belo* the national average an empirical study of approximately 1,200 class actions resolved between 2006 and 2011 suggests that the average award per class representative is approximately 15,900 when adjusted for inflation. 5 *e ber and ubenstein on Class ctions* 17:8 (6th ed.).⁸ Because Plaintiff's participation and willingness to stand up for the class was instrumental to their recovery, an award of 3,787.92 is reasonable. Plaintiff agreed to serve the Class by: (1) subordinating her own self-interest and resisting any pressure to sell her role as Class Representative for a larger individual settlement (2) devoting time and work to the case and (3) allowing a national class settlement and notice necessary to satisfy Rule 23. The requested Service Award is therefore well-deserved.

IV CONCLUSION

For the above reasons, Plaintiff respectfully requests that the Court enter an Order awarding 666,674.42 one-third of the Settlement Fund to Class Counsel in attorneys' fees, and awarding 3,787.92 to Plaintiff Elena Botts for her service to the Class.

⁷ As this Court noted in *Donaldson*, other judges in this District have approved judges of this Court have approved comparable awards. 2021 WL 2187013, at 9 (collecting cases)

⁸ Professor Rubenstein relied upon the Bureau of Labor Statistics CPI Inflation Calculator, which is available at <u>https://www.bls.gov/data/inflation_calculator.htm</u>, and set the initial number in November 2011 dollars. Class Counsel used the same calculator to derive the final number in September 2023 dollars.

Dated: June 17, 2024

Respectfully submitted,

ELENA BOTTS, by her attorneys,

/s/John Soumilas James A. Francis (pro hac vice) John Soumilas (pro hac vice) Jordan M. Sartell (pro hac vice) FRANCIS MAILMAN SOUMILAS, P.C. 1600 Market Street, Suite 2510 Philadelphia, PA 19103 T: (215) 735-8600 F: (215) 940-8000 jfrancis@consumerlawfirm.com jsoumilas@consumerlawfirm.com

Courtney L. Weiner (#19463) Law Office of Courtney Weiner PLLC 1629 K Street NW, Suite 300 Washington, DC 20006 T: 202-827-9980 cw@courtneyweinerlaw.com

Kevin Mallon (*pro hac vice*) FRANCIS MAILMAN SOUMILAS, P.C. One Liberty Plaza, Suite 2301 New York, NY 10006 T: (646) 759-3663 consumer.esq@outlook.com

Counsel for Plaintiff and the Settlement Class

CERTIFICATE OF SERVICE

The undersigned certifies that he filed the foregoing document and its exhibits using the

Court's CM/ECF system, which shall provide notice of same to all counsel of record.

Dated: June 17, 2024

/s/John Soumilas

John Soumilas

Exhibit 1

UNITED STATES DISTRICT COURT DISTRICT OF MARYLAND

ELENA BOTTS, on behalf of herself and all others similarly situated,

Plaintiff,

v.

Civil Action No. 1:20-cv-01335-JRR

THE JOHNS HOPKINS UNIVERSITY,

Defendant.

DECLARATION OF O N SOUMILAS IN SUPPORT OF PLAINTIFF'S MOTION FOR AN AWARD OF ATTORNEYS' FEES AND <u>FOR A SERVICE AWARD TO PLAINTIFF</u>

I, John Soumilas, declare as follows:

I <u>INTRODUCTION</u>

1. I am a partner and attorney at Francis Mailman Soumilas, P.C. (FMS) and one of the attorneys representing Plaintiff Elena Botts. I submit this declaration in support of Class Counsel's application for an award of attorneys' fees incurred in connection with services rendered in this matter during the third settlement phase, from approximately December 15, 2023 through the present, and also including certain anticipated time through the final approval hearing in this matter, set for July 31, 2024, and for going-forward class administration and the delivery of payments to class members.

2. This declaration describes the history and experience of FMS and the work undertaken by the firm in connection with this litigation. It also summarizes the work done by each attorney and paralegal who was involved in the third phase of the settlement of this litigation.

3. Along with the attorneys working on this case, I oversaw staffing the case with appropriate, experienced of-counsel and support staff and supervised their work. Consistent with

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 3 of 75

the firm's usual practice, tasks and assignments were apportioned to avoid the expenditure of duplicative time and redundant staffing. Time expended that has been considered duplicative or redundant has been eliminated. Time expended in preparing this application for fees has been included in this request.

II <u>FIRM ISTORY AND E PERIENCE</u>

4. By way of general background, FMS was founded in 1998 as Francis Mailman, P.C. and has concentrated its practice in consumer protection litigation ever since. Within that more general practice area, we have a particular emphasis in Fair Credit Reporting Act (FCRA) litigation and consumer class actions. FMS has been recognized for its expertise in FCRA litigation and the high caliber of its work for the classes it represents. See hite v perian nfo Solutions nc, 993 F. Supp. 2d 1154, 1169, 1172 (C.D. Cal. 2014), aff d sub nom adcliffe v perian nfo Solutions nc., 818 F.3d 537, 548 (9th Cir. 2016) (finding FMS FCRA specialists and appointing firm and its team as interim class counsel over objections from a competing national law firm (Boies Schiller) because their team's credentials and experience we re significantly stronger in class action and FCRA litigation.) see also Patel v rans nion C, 308 F.R.D. 292, 307 (N.D. Cal. 2015) (noting counsel have extensive experience in litigating FCRA cases ... have represented consumer classes in many cases in many districts . . . and have shown their proficiency in this case .) arel v an of merica, 255 F.R.D. 393, 398-99 (E.D. Pa. 2009) (finding firm competent, experienced and well-qualified to prosecute class actions and noting that class counsel have done an excellent job in representing the class in the instant litigation.).

5. A biography of FMS is attached hereto as **E A**.

6. FMS is in the small minority of class action law firms that has actual experience in trying consumer class actions. We have brought several actions to trial and obtained several

2

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 4 of 75

noteworthy verdicts and settlements. See e Samuel assett v ia Motors merica nc 34 A.3d 1 (Pa. 2011) (upholding 5.6 million verdict for class of Pennsylvania car purchasers plus ia Motors merica nc., 2003 WL 25568765 (N.J. Super. L. award of attorney's fees) *ittle v* 2003) (approximately 6 million verdict for a class of New Jersey consumers) Cha e ian v uifa nformation Services C, 275 F.R.D. 201 (E.D. Pa. 2011) (favorable FCRA disclosure claim class settlement following opening statements to the jury) amire v rans nion C951 F.3d 1008 (9th Cir. 2020) (affirming liability in 60 million FCRA jury verdict but reducing punitive damages award to 4:1 ratio of statutory damages) rev d in part rans C vnion amire, 141 S.Ct. 2190 (2021) (announcing new standard for Article III standing and finding insufficient evidence thereof for approximately three-quarters of class members).

7. FMS and I have been certified to serve as class counsel (and/or are currently serving) on over 70 occasions by courts throughout the country, including some of the largest FCRA class settlements in this area of litigation. *See enerally* Exhibit A *see also yals et al v ireri ht Solutions nc.*, C.A. No. 3:09-cv-625 (E.D. Va. Dec. 22, 2011) (28.3 million) *enderson v c iom is Miti ation nc.*, C.A. No. 12-589 (E.D. Va. Aug. 7, 2015) (20.8 million) *homas v ac roundChec s com*, C.A. No. 13-029 (E.D. Va. Aug. 11, 2015) (18 million) *erry v e is e is is nfo nalytics roup nc.*, No. 3:11-cv-754, 2014 WL 4403524, at 11 (E.D. Va. Sept. 5, 2014) (13.5 million plus national injunctive relief).

Other recent instances in which FMS has been appointed to serve as class counsel include Sto es v ealPa e nc., C.A. No. 15-1520, ECF 63 (E.D. Pa. Feb. 6, 2018) lores v press Services nc , 2017 WL 1177098 (E.D. Pa. March 29, 2017) Miller v rans nion C, 2017 WL 412641 (M.D. Pa. Jan. 18, 2017) arson v rans nion C, 2016 WL 4367253 (N.D. Cal. Aug. 11, 2016) Ma allon v obert alf nternational nc , 2015 WL 8778398 (D. Or.

3

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 5 of 75

Nov. 10, 2015) Patel, 308 F.R.D. 292 amire v rans nion C, 2014 WL 3734525 (N.D. perian nfo Solutions nc, 2013 WL 2130956 (E.D. Pa. May 15, Cal. July 24, 2014) Sapp v *S* ecovery Services *nc*, 285 F.R.D. 139 (D. Me. 2012) 2013) a oc ueviddiens v irst S Screenin Solutions nc, No. 2:12-cv-2624, ECF 55 (E.D. Pa. Jan. 20, 2015) dvanta e Serrano v Sterlin estin Systems nc, 711 F. Supp. 2d 402, 412 (E.D. Pa. 2010) Summerfield uifa nfo Services C, 264 F.R.D. 133 (D.N.J. 2009) Cha e ian v uifa nfo Services v C, 256 F.R.D. 492 (E.D. Pa. 2009).

9. Federal courts across the country, including in this District, have repeatedly recognized FMS's litigation expertise and the high caliber of its work-product. Der acopian v Sentry in , C.A. 18-3001, ECF 66 (D. Md. Transcript of Proceedings held Nov. 23, 2020) (firm many, many times in the past has been found to be not just qualified or competent, but extremely well-qualified and competent to represent consumer classes in many, many other jurisdictions, not only this particular jurisdiction) see also arel, 255 F.R.D. at 398-99 (finding firm competent, experienced and well-qualified to prosecute class actions and noting that class counsel have done an excellent job in representing the class in the instant litigation.) Martine vvantus С, 2023 WL 112807, 9 (D. Conn. Jan. 5, 2023) (firm has substantial experience in class action litigation, including FCRA class actions and demonstrated proficiency at all stages of suit) C, 2022 WL 17722395 (N.D. Cal. Dec. 15, 2022) (Courts have amire v rans nion consistently recognized Francis Mailman Soumilas for its expertise in FCRA litigation and the high caliber of its work for the classes it represents.') lores, 2017 WL 1177098, at 3 (firm has extensive experience in consumer class action litigation) hite v perian nfo Solutions nc, 993 F. Supp. 2d 1154, 1169, 1172 (C.D. Cal. 2014), aff d sub nom. adcliffe v perian nfo Solutions nc., 818 F.3d 537, 548 (9th Cir. 2016) (appointing firm and its team as interim class

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 6 of 75

counsel over objections from a competing national law firm (Boies Schiller) because firm's team's credentials and experience we re significantly stronger in class action and FCRA litigation.) *Patel*, 308 F.R.D. at 307 (FMS have represented consumer classes in many cases in many districts ... and have shown their proficiency in this case .) *elly v usiness nformation roup*, 2019 WL 414915, at 7 (E.D. Pa. 2019) (firm qualified and experienced attorneys --- Francis Mailman, P.C., of Philadelphia , who have substantial experience in class action and FCRA consumer litigation and who are qualified to conduct the litigation.) *arson v rans nion C*, 2015 WL 3945052, at 12 (N.D. Cal. June 26, 2015) (appointing firm as class counsel on contested motion).

10. My firm was appointed as a member of the team of interim class counsel over contest in the massive FCRA class action of *hite v perian nfo Solutions nc*, 993 F. Supp.
2d 1154, 1169, 1172 (C.D. Cal. 2014), *aff d sub nom adcliffe v perian nfo Solutions nc*, 818 F.3d 537, 548 (9th Cir. 2016).

11. I am a member in good standing of the bars of the Commonwealth of Pennsylvania and the State of New Jersey. I have practiced law for over 23 years, having been admitted to the Pennsylvania Bar in 1999.

12. I have personally litigated hundreds of consumer protection cases and have obtained the highest jury verdicts in FCRA trials in Pennsylvania, Michigan, and California.

III <u>T E INSTANT LITI ATION</u>

13. FMS originated and acted as lead class counsel in this matter, which was filed on May 29. 2020. I personally handled or was directly involved in virtually all attorney aspects of this litigation, along with my partner James A. Francis and other FMS attorneys, principally Jordan M. Sartell of our Chicago office and Kevin Mallon from our New York City office. We were also

5

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 7 of 75

assisted in select respects by FMS paralegals. Co-counsel Courtney Weiner also provided support on the case on select issues. The tasks FMS performed in the third phase of the settlement of this litigation were substantial and are summarized below:

a. Engaging in follow up confirmatory discovery, including drafting and editing Plaintiff's Fourth Set of Interrogatories to Defendant reviewing Defendant's responses thereto regarding its efforts to identify the Second roup of Additional Students and meeting and conferring with counsel for Defendant regarding all of the above

Reviewing the Supplemental Declaration of Thomas P. McDermott, III,
 Defendant's Associate Vice Provost for Financial Aid and conferring with counsel for
 Defendant regarding the same

c. Reviewing the Declaration of Latoya Thompson, Defendant's Director of Student Accounts, and conferring with counsel for Defendant regarding the same

d. Communicating with multiple members of the Settlement Class, *i e*, the Second roup of Additional Students, concerning receipt of notice or the lack thereof

e. Communicating with members of the Settlement Class who received artificially low payments during the first distribution, *i e.*, undercompensated members of the Settlement Class

f. Preparing the Plaintiff's Unopposed Motion to Reopen Case and conferring with counsel for Defendant regarding revisions to same

g. Drafting, editing, and revising the Parties' Second Addendum to Class Action Settlement Agreement and Release (Second Addendum) and several short form and long form class notices

6

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 8 of 75

h. Conferring with counsel for Defendant regarding same, notice and settlement administration, and the settlement website

Preparing and filing motion for preliminary approval and to direct notice to
 the Second roup of Additional Students

j. Conferring with counsel for Defendant and the settlement administrator regarding the calculation and implementation of Corrective Payments to certain undercompensated Class members

k. Conferring with Plaintiff Botts concerning the Second roup of Additional Students and the Second Addendum

1. Taking a leadership role with class administration, the preparation the instant motion for attorney's fees and a service award, the preparation of the anticipated motion for final approval, and preparing to appear at the anticipated fairness hearing.

IV FMS'S TIME INVESTED IN T IS LITI ATION

14. Along with me, the attorneys in my firm who submitted billable time attributable to the third phase of the settlement of this litigation are James A. Francis, Kevin Mallon, and Jordan M. Sartell. Additionally, my firm seeks billable time for the experienced paralegals who also worked on this case. A detailed summary of the time expended by my firm in this matter, by activity categories maintained within our firm's billing software and by timekeeper, is set forth in the following table. The time entries upon which the table is based were generated from the time records regularly prepared and maintained by my firm within our firm's billing software. Estimates have been added for time expected to be spent in the future in connection with the final approval motion and hearing and for ongoing class administration and delivery of funds to class members

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 9 of 75

as noted in the chart below.¹ Time expended that has been considered duplicative or redundant has been eliminated from this lodestar. Consistent with our firm's usual practice, tasks and assignments were apportioned to avoid the expenditure of duplicative time and redundant staffing.

A C r	Fr	S	М	rd Sr	Pr
Confirmatory Discovery concerning Settlement Phase 3	0.0	1.4	2.3	1.4	0.0
Motion Practice, Including Third Motion for Preliminary Approval, Fee Petition and Final Approval Motion and Hearing	36.1	54.5	0.0	35.9	18.1
Settlement Discussions, Negotiations and Settlement Document Preparation	0.0	5.5	13.4	10.1	0.0
Class Notice Administration, and Communications with Class Members	5.0	20.5	0.0	28.1	13.2

V FMS'S OURLY RATES

15. The hourly rates charged by the attorneys and paralegals at my firm are not selfdetermined but have been independently set for many years based upon the opinions of outside counsel at the law firm of Fox Rothschild, LLP. Our rates are based upon the recently revised expert opinion of Abraham C. Reich of Fox Rothschild, LLP, which is attached as **E** . The Reich report has also been adopted to various markets where my firm has offices and/or practices along with local counsel or co-counsel.

¹ Should the Court wish to review the individual time entry records themselves, they can be exported from our computer systems and made available for an *in camera* review, but they are not attached hereto in order to protect the attorney-client and work-product privileges as the individual records themselves are unredacted and unreviewed for privilege.

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 10 of 75

16. The total lodestar for FMS professionals in this matter, based upon the hours expended and expected to be expended at the hourly rates set forth above, is as follows:

T r T	R	r	S
John Soumilas (Partner)	785/hr	81.9	64,291.50
James A. Francis (Partner)	890/hr	41.1	36,579.00
Jordan M. Sartell (Associate)	530/hr	75.5	40,015.00
Kevin C. Mallon (Of Counsel)	1,065/hr	15.7	16,720.50
Jeffrey Kabacinksi (Paralegal)	345/hr	27.3	9,418.50
Mikaela Thomas (Paralegal)	295/hr	4.0	1,180.00

T FMSLd r

17. The lodestar figure above does not include out-of-pocket expenses and the costs of the litigation, which are billed separately.

18. In addition to FMS, Courtney Weiner assisted with select aspects of this case, particularly in the early stages of the case and with the JAMS mediation. She has continued to play an active role in the second and third phases of the settlement, attending the fairness hearings and assisting class members. Ms. Weiner expended of attorney time (hours at per hour) in the third phase of the settlement of this matter as summarized in her declaration, which is attached as $\mathbf{E} = \mathbf{C}$.²

19. In summary, the total attorney time devoted and expected to be devoted going forward by FMS and Courtney Weiner concerning the third phase of the parties' settlement of this matter amounts to 250.2 hours and 170,390.00 in fees.

² As with FMS's records, should this Court wish to review Ms. Weiner's time records, they can be prepared for an *in camera* review, but they are not attached hereto in order to protect the attorney-client and work-product privileges as the individual records themselves are unredacted and unreviewed for privilege.

I declare under the penalty of perjury that the foregoing is true and correct.

Executed on June 17, 2024

John Soumilas, Esq.

Exhibit A

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 13 of 75

FRANCIS MAILMAN SOUMILAS, P.C. (FMS) is a law firm that concentrates in consumer protection litigation. While principally based in center-city Philadelphia, the firm also maintains offices in New York, Chicago, and San Francisco. FMS represents consumers in both individual and class actions. Founded in 1998 as Francis & Mailman, P.C., the firm's goal is to provide exceptional advocacy to consumers subjected to unfair business, industry, and trade practices.

FMS is one of the nation's preeminent consumer protection litigation firms. The firm has obtained numerous ground-breaking legal decisions, record jury verdicts and large consumer settlements. In 2017, FMS obtained a record \$60 million dollar class action verdict for a case tried under the Fair Credit Reporting Act. The case ultimately went to the United States Supreme Court, which resulted in a 5-4 remand decision that has become a landmark case in civil litigation concerning the issue of constitutional standing. The firm has been certified to serve as class counsel in over 70 consumer class actions nationwide.

Due to its litigation proficiency, expertise and the high caliber of its work-product, FMS has been repeatedly recognized and commended by federal courts throughout the country over many years. Barel v. Bank of America, 255 F.R.D. 393, 398-99 (E.D. Pa. 2009) (finding firm "competent, experienced and well-qualified to prosecute class actions" and noting that class counsel "have done an excellent job in representing the class in the instant litigation."); Martinez v. Avantus, LLC, 343 F.R.D. 254 2023 WL 112807, *9 (D. Conn. Jan. 5, 2023)(firm "has substantial experience in class action litigation, including FCRA class actions...[and] demonstrated proficiency at all stages of suit"); Ramirez v. Trans Union, LLC, 2022 WL 17722395 (N.D. Cal. Dec. 15, 2022)("Courts have consistently recognized Francis Mailman Soumilas 'for its expertise in FCRA litigation and the high caliber of its work for the classes it represents.""); Der Hacopian v. SentryLink, C.A. 18-3001 (D. Md., Nov. 23, 2020)(firm "many, many times in the past has been found to be not just qualified or competent, but extremely well-qualified and competent to represent consumer classes in many, many other jurisdictions, not only this particular jurisdiction"); Flores v. Express Services, Inc., C.A. No.14-3298, 2017 WL 1177098, at *3 (E.D. Pa. March 30, 2017) (firm "has extensive experience in consumer class action litigation); White v. Equifax Info. Solutions, No. 05-01070, 2014 WL 1716154, at *13, 19, 22 (C.D. Cal. May 1, 2014), aff'd sub nom. Radcliffe v. Equifax Info. Sol'ns., Inc., 818 F.3d 537, 548 (9th Cir. 2016) (appointing firm and its team as interim class counsel over objections from a competing national law firm (Boies Schiller) because firm's team's "credentials and experience [we]re significantly stronger in class action and FCRA litigation."); Patel v. Trans Union, LLC, 308 F.R.D. 292, 307 (N.D. Cal. 2015) (FMS "have represented consumer classes in many cases in many districts ... [and] have shown their proficiency in this case[.]"); Kelly v. Business Information Group, C.A. 15-6668, 2019 WL 414915 (E.D. Pa. 2019) (firm "qualified and experienced attorneys" ... Francis & Mailman, P.C., of Philadelphia...who have substantial experience in class action and FCRA consumer litigation and who are qualified to conduct the litigation."); Larson v. Trans Union, LLC, C.A. 12cv-05726, 2015 WL 3945052, at *12 (N.D. Cal. June 26, 2015) (appointing firm as class counsel on contested motion).

NEW YORK

JAMES A. FRANCIS

JIM FRANCIS co-founded FMS in 1998 with the goal of creating a law firm dedicated exclusively to consumer rights litigation. Since then, he and the firm have consistently achieved ground-breaking results and cutting-edge legal rulings. He was trial and appellate counsel in *Ramirez v. Trans Union, LLC*, a case that obtained a record \$60 million dollar verdict for a case brought under the Fair Credit Reporting Act. In 2009, Jim argued the seminal FCRA case of *Cortez v. Trans Union, LLC* before the Third Circuit Court of Appeals. He has been appointed to serve as class counsel by federal courts all over the country in over 70 cases.

In 2004, Jim was the youngest lawyer to be ranked a Top 100 Super Lawyer in Pennsylvania in *Philadelphia Magazine* and *Pennsylvania Super Lawyers* magazine. He has been ranked a Top 100 Superlawyer for Pennsylvania and Philadelphia many times since, including in 2024. In 2014, Jim was selected as one of a small group of national plaintiffs' lawyers to be profiled in Law 360's *Titans of the Plaintiff's Bar* series. In the same year, he was awarded the *Equal Justice Award* by Community Legal Services of Philadelphia.

In 2023, Jim was elected as a Fellow of the American College of Consumer Financial Services Lawyers.

Jim regularly lectures for continuing legal education programs, law schools and community groups throughout the country, and has been a regular speaker for the National Association of Consumer Advocates (NACA) and National Consumer Law Center (NCLC) for over 20 years. He has appeared on various news programs including the *Today Show* and *PBS NewsHour* to discuss consumer-related issues. He was featured in *The Philadelphia Inquirer*'s biographical "Question & Answer" segment in February of 2009.

Prior to forming FMS and after graduating from law school, Jim was an associate with Kolsby, Gordon, Robin, Shore & Rothweiler in Philadelphia.

EDUCATION

Temple University Beasley School of Law, J.D. 1995, President-Student Bar Association, 1995 Wapner, Newman & Wigrizer, P.C. award for excellence in civil trial advocacy; award for outstanding Oral Advocacy;

Muhlenberg College, B.A., cum laude, 1992

ADMISSIONS

- Pennsylvania and New Jersey state courts
- United States Courts of Appeal for the First, Second, Third, Fourth, Sixth, Seventh, Ninth and Eleventh Circuits
- United States District Courts for the Eastern District of Pennsylvania, Middle District of Pennsylvania, District of New Jersey, Eastern District of Michigan, Northern District of Oklahoma

• United States Supreme Court

HONORS/AWARD/DISTINCTIONS

- Top 100 Superlawyer for Pennsylvania-2004, 2005, 2007, 2008, 2012, 2014, 2015, 2021, 2022, 2023, 2024
- Top 100 Superlawyer for Philadelphia-2006, 2007, 2008, 2011, 2012, 2014, 2015, 2016, 2018, 2019, 2021, 2022, 2023, 2024
- Law 360's Titan of the Plaintiff's Bar-2014
- Equal Justice Award by Community Legal Services of Philadelphia-2014
- Elected as a Fellow into the American College of Consumer Financial Services—April 29th, 2023
- Selected as a Member of the Nation's Top One Percent by The National Association of Distinguished Counsel

NOTABLE CASES

- *Teran v. Navient Solutions, LLC et al.*, __B.R. __, 2023 WL 2721904 (Bankr. N.D. Cal. Mar. 30, 2023). Appointed Class Counsel to represent national injunctive relief class.
- *Ramirez v. Trans Union, LLC*, 951 F.3d 1008 (9th Cir. 2020), 141 S.Ct. 2190 (2021); 2022 WL 17740302 (N.D. Cal. Dec. 22, 2022); . Served as trial and appellate counsel in record \$60 million jury verdict for a case brought under the Fair Credit Reporting Act; argued appeal against former Solicitor General of the United States affirming verdict (with remittitur), upon certiorari, remanded by US Supreme; later settled for \$9 million
- Robinson v. National Student Clearinghouse, No. 1-19-cv-10749, 2020 WL 4873728 (D. Mass. July 8, 2020) aff'd 14 F.4th 56 (1st Cir. 2021). In first challenging the defendant as a consumer reporting agency, obtained \$2 million dollar settlement for consumers who were overcharged for college verifications and brought company into FCRA compliance.
- *Patel v. Trans Union, LLC,* 2018 WL 1258194 (N.D. Cal. March 11, 2018). Served as lead Class Counsel in case which obtained an \$8 million dollar settlement for class of consumers who were falsely being reported as terrorists.
- *Thomas v. Equifax Info. Services, LLC*, No. 18-cv-684 (E.D. Va.). National Class Counsel in FCRA class action, alleging violations by credit bureau for misreporting public records, providing nationwide resolution of class action claims asserted across multiple jurisdictions, including injunctive relief, and an uncapped mediation program for millions of consumers.
- *Clark v. Experian Info. Sols., Inc.*, No. 16-cv-32 (E.D. Va.). National Class Counsel in FCRA class action, alleging violations by credit bureau for misreporting public records, providing a nationwide resolution of class action claims asserted by 32 plaintiffs in 16 jurisdictions, including injunctive relief and an uncapped mediation program, for millions of consumers.
- *Clark/Anderson v. Trans Union, LLC*, No. 15-cv-391 & No. 16-cv-558 (E.D. Va.). National Class Counsel in FCRA consolidated class action, alleging violations by credit bureau for misreporting public records, providing groundbreaking injunctive relief, and an opportunity to recover monetary relief, for millions of consumers.

- In Re: TRS Recovery Services, Inc. and Telecheck Services, Inc., Fair Debt Collection Practices Act (FDCPA Litigation)- Served as Class Counsel in a national FDCPA class action and obtained a 3.4-million-dollar settlement against one of the nation's largest check history consumer reporting agencies.
- *Berry v. LexisNexis Risk & Info. Analytics Group, Inc.*, No. 3:11-cv-754, 2014 WL 4403524, at *11 (E.D. Va. Sept. 5, 2014) -- Appointed class counsel in national FCRA class action that obtained a \$13.5-million-dollar settlement against Lexis/Nexis, one of the largest information providers in the world, along with a groundbreaking injunctive relief settlement on behalf of 200 million Americans in which LexisNexis agreed to bring its Accurint product into FCRA compliance.
- *Thomas v. BackgroundChecks.com*, C.A. No. 13-029 (E.D. Va. Aug. 11, 2015) –Appointed class counsel in an FCRA national class action which obtained \$18 million against another of the largest background screening companies in the world, and also obtained significant injunctive and remedial relief.
- *Henderson v. Acxiom Risk Mitigation, Inc.*, C.A. No. 12-589 (E.D. Va., Aug. 7, 2015)-Appointed class counsel in a national FCRA class action which obtained a \$20.8 million settlement against one of the largest data sellers and background screening companies in the world.
- *Ryals et al. v. Hireright Solutions, Inc.,* C.A. No. 3:09cv625 (E.D. Va. Dec. 22, 2011) \$28.3 million national settlement achieved for class of consumers subjected to employment background checks in case brought under Fair Credit Reporting Act (FCRA); believed to be the third largest FCRA settlement in history.
- *Cortez v. Trans Union, LLC*, 617 F.3d 688 (3d. Cir. 2010) argued precedential case of first impression before the U.S. Court of Appeals for the Third Circuit which outlines the liability, causation and damages standards for FCRA cases against credit reporting agencies; \$800,000 jury verdict against Trans Union in fair credit reporting case (remitted to \$150,000).
- *Little v. Kia Motors America, Inc.,* 2003 WL 25568765 (N.J. Super. L. 2003) \$6 million (approximate) verdict for class of New Jersey car purchasers.
- Samuel-Bassett v. Kia Motors America, Inc., ____A.3d ___, 2011 WL 60559098 (Pa. 2011), C.P. Phila. County, January Term, 2001, No. 2199 \$5.6 million verdict for class of Pennsylvania car purchasers, plus award of attorney's fees.
- Serrano v. Sterling Testing Systems, Inc., F. Supp. 2d , 2008 WL 2223007 (E.D. Pa. May 30, 2008) federal court finding as a matter of first impression what defines a record of arrest under the FCRA.
- Ziegenfuse v. Apex Asset Management, LLC, 239 F.R.D. 400 (E.D. Pa. 2006) obtained court decision holding that offers of judgment under Rule 68 of the Federal Rules of Civil Procedure cannot be used in class actions.
- *Stoner v. CBA Information Services*, 352 F. Supp. 2d 549 (E.D. Pa. 2005) obtained \$772,500 settlement for class of consumers who disputed errors in their credit reports.

- *Richburg v. Palisades Collection, LLC*, 247 F.R.D. 457 (E.D. Pa. 2008); federal court ruled that actions to collect delinquent credit card debt in Pennsylvania subject to 4 year statute of limitations (not 6 as the defendant collection agency had argued).
- *Perry v. FleetBoston Financial Corp.*, 2004 WL 1508518 (E.D. Pa. 2004) defeated motion to compel arbitration in class action brought under Fair Credit Reporting Act.
- *Crane v. Trans Union, LLC,* 282 F. Supp. 2d 311 (E.D. Pa. 2003) federal court held that credit reporting agencies that merely parrot information from credit furnishers and fail to forward dispute documentation face claims for punitive damages under the Fair Credit Reporting Act; violation of the Fair Credit Reporting Act presents a violation of Pennsylvania's Consumer Protection Law).
- Lawrence v. Trans Union, LLC, 296 F. Supp. 2d 582 (E.D. Pa. 2003) (same).
- *Wisneski v. Nationwide Collections, Inc.*, 227 F.R.D. 259 (E.D. Pa. 2004) obtained class certification in Fair Debt Collection Practices action in which a Pennsylvania federal court held for the first time that statutory net worth limitation is not limited to balance sheet net worth, and includes equity, capital stock and goodwill.
- *Evantash v. G.E. Capital Mortgage Services, Inc.*, 2003 WL 22844198 (E.D. Pa. 2003) federal court held that technical accuracy defense was not available to defendants under the Fair Credit Reporting Act.
- Sheffer v. Experian Information Solutions, Inc., 2003 WL 21710573 (E.D. Pa. 2003) federal court held that Fair Credit Reporting Act permits as recoverable damage emotional distress in trying to correct errors in a consumer's credit file, even where no pecuniary or out-of-pocket losses.
- *Sheffer v. Experian Information Solutions Inc.*, 249 F. Supp. 2d 560 (E.D. Pa. 2003) federal court held that FCRA provides a private right of action against furnishers of information.
- *Sullivan v. Equifax, Inc. et al.*, 2002 U.S. Dist. LEXIS 7884 (E.D. Pa. 2002) federal court held that reporting a debt to a credit reporting agency is a communication covered by the Fair Debt Collection Practices Act.
- *Wenrich v. Cole*, 2000 U.S. Dist. LEXIS 18687 (E.D. Pa. 2000) federal court held that FDCPA provides protection for all persons, not just consumers.
- *Jaramillo v. Experian Information Solutions, Inc.*, 155 F. Supp. 2d 356 (E.D. Pa. 2001) federal court held that single publication rule does not apply to actions brought for violation of the Fair Credit Reporting Act.

CLASS COUNSEL CERTIFICATIONS

Woodard v. Navient Solutions, LLC et al., No. 8:23-cv-00301-RFR (D. Neb. 2024)

Botts v. The Johns Hopkins University, No. 1:20-cv-01335-JRR, ECF 96 (D. Md. April 20, 2023)

Teran v. Navient Solutions, LLC et al., No. 20-03075-DM, 2023 WL 2721904 (Bankr. N.D. Cal. Mar. 30, 2023)

Martinez v. Avantus, LLC, No. 3:20-CV-1772 (JCH), 2023 WL 112807 (D. Conn. Jan. 5, 2023)

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 18 of 75

- Stewart et al v. LexisNexis Risk Data Retrieval Services, LLC et al., No. 3:20-cv-00903-JAG (E.D. Va. July 27, 2022)
- *Healy v. Milliman, Inc.*, No. 2:20-cv-01473-JCC (W.D. Wash. 2022)
- Kang v. Credit Bureau Connection, Inc., No. 18-01359, 2022 WL 658105 (E.D. Cal. Mar. 4, 2022)
- Watson v. Checkr, Inc., No. 3:19-cv-03396-EMC (N.D. Cal. 2021)
- Deaton v. Trans Union, LLC, No. 2:20-cv-01380-AB (E.D. Pa. 2021)
- Sanders v. Makespace Labs, Inc., No: 1:18-cv-10016 (S.D.N.Y. Mar. 29, 2021)
- Der-Hacopian v. Darktrace, Inc., No: 18-cv-06726-HSG (N.D. Cal. Dec. 10, 2020)
- Der-Hacopian v. Sentrylink, LLC, No. 8:18-cv-03001-PWG (N.D. Cal. Nov. 23,2020)
- McIntyre v. RealPage, Inc., No: 2:18-cv-03934, WL 5017612 (E.D. Pa. Aug. 25, 2020)
- Norman v. Trans Union, LLC, No: 18-5225, 2020 WL 4735538 (E.D. Pa. Aug. 14, 2020)
- Robinson v. National Student Clearinghouse, No. 1-19-cv-10749, 2020 WL 4873728 (D. Mass. July 8, 2020) aff'd 14 F.4th 56 (1st Cir. 2021)
- Leo v. Appfolio, Inc., No.3:17-cv-05771-RJB (W.D. Wash. 2019)
- Thomas v. Equifax Info. Services, LLC, No. 18-cv-684 (E.D. Va. 2020)
- Clark v. Experian Info. Sols., Inc., No. 16-cv-32 (E.D. Va. 2019)
- Clark/Anderson v. Trans Union, LLC, No. 15-cv-391 & No. 16-cv-558 (E.D. Va. 2018)
- Gibbons v. Weltman, Weinberg & Reis Co., LPA, 2018 WL 5720749 (E.D. Pa. Oct. 31, 2018)
- Kelly v. Business Information Group, C.A. 15-6668, 2019 WL 414915 (E.D. Pa. 2019)
- Ridenour v. Multi-Color Corporation, C.A. No. 2:15-cv-00041, (E.D. Va., Jan. 13, 2017)
- Flores v. Express Personnel, C.A. No. 14-cv-03298, (E.D. Pa. Oct. 21, 2016)
- Larson v. Trans Union, LLC, C.A. No. 12-cv-05726, (N.D. CA, Aug. 11, 2016)
- Miller v. Trans Union, LLC, C.A. No. 12-cv-1715, (M.D. PA, Dec. 26, 2016)
- Henderson v. Trans Union, LLC, C.A. No. 14-cv-00679, E.D. Va., May 3, 2016)
- Pawlowski v. United Tranzactions, LLC, C.A. no. 15-cv-2330, (E.D. PA, April 18, 2016)
- Rodriguez v. Calvin Klein, Inc., C.A. 1:15-cv-02590 (S.D. N.Y. 2015)
- Giddiens v. Infinity Staffing, C.A. No. 13-cv-07115, (E.D. Pa., Jan. 12, 2016)
- Giddiens v. First Advantage, C.A. No. 14-cv-5105, (E.D. Pa., July 11, 2015)
- Jones v. Halstead Management Corporation, C.A. No. 14-cv-03125 (S.D. N.Y., May 5, 2016)
- *Berry v. LexisNexis Risk & Info. Analytics Group, Inc.*, No. 3:11-cv-754, 2014 WL 4403524 (E.D. Va. Sept. 5, 2014)
- Thomas v. BackgroundChecks.com, C.A. No. 13-029 2015 WL 11004870 (E.D. Va. Aug. 5, 2015)
- Henderson v. Acxiom Risk Mitigation, Inc., C.A. No. 12-589 (E.D. Va., Aug. 7, 2015)
- Magallon v. Robert Half International, Inc. WL 8778398 (D. Or. Nov. 10, 2015)

Carter v. McDonald's Restaurants, 15-01531-MWF (March 15, 2015)

Patel v. Trans Union, LLC, 308 F.R.D. 292 (N.D. Cal. 2014)

Goode v. First Advantage LNS Screening Sols., Inc., No. 11-cv-02950 (E.D. Pa. Dec. 29, 2014) Blandina v. Midland Funding, LLC, 2014 WL 7338744 (E.D. Pa. Dec. 23, 2014) King v. General Information Services, Inc., C.A. No. 11-06850 (E.D. Pa. Nov. 4, 2014) Robinson v. General Information Services, Inc., C.A. No. 11-07782 (E.D. Pa. Nov. 4, 2014) Ramirez v. Trans Union, LLC, 2014 WL 3734525 (N.D. Cal. July 24, 2014) White v. Experian Information Solutions, 993 F. Supp. 2d 1154, 1172 (C.D. Ca. 2014) Sapp v. Experian Information Solutions, Inc., 2:10-04312 (E.D. Pa. Jan. 29, 2013) LaRocque v. TRS Recovery Services, Inc., 2012 WL 291191 (D. Me. July 17, 2012) Ryals et al. v. Hireright Solutions, Inc., C.A. No. 3:09-625 (E.D. Va. July 7, 2011) Serrano v. Sterling Testing Systems, Inc., 711 F. Supp. 2d 402 (E.D. Pa. 2010) Summerfield v. Equifax Information Services, LCC, 264 F.R.D. 133 (D. N.J. 2009) Chakejian v. Equifax Information Services, LLC, 256 F.R.D. 492 (E.D. Pa. 2009) Jones v. Midland Funding, LLC, C.A. No. 3:08-802 (RNC) (D. Conn. October 13, 2009) Barel v. Bank of America, 255 F.R.D. 393 (E.D. Pa. 2009) Mann v. Verizon, C.A. No. 06-5370 (E.D. Pa. Sept. 26, 2008) Smith v. Grayling Corp., 2008 WL 3861286, C.A. No. 07-1905 (E.D. Pa. 2008) Strausser v. ACB Receivables Management, Inc., 2008 WL 859224 (E.D. Pa. March 28, 2008) Nienaber v. Citibank (South Dakota), N.A., 2007 WL 2003761 (D.S.D. July 5, 2007) Jordan v. Commonwealth Financial Systems, Inc., 237 F.R.D. 132, (E.D. Pa. 2006) Marino v. UDR, 2006 WL 1687026, C.A. No. 05-2268 (E.D. Pa. June 14, 2006) Seawell v. Universal Fidelity Corp, 235 F.R.D. 64 (E.D. Pa. 2006) Perry v. FleetBoston Financial Corp., 229 F.R.D.105 (E.D. Pa. 2005) Beck v. Maximus, Inc., 2005 WL 589749 (E.D. Pa. 2005) Beck v. Maximus, 457 F. 3d 291, 2006 WL 2193603 (3d Cir. Aug. 4, 2006) Stoner v. CBA Information Services, 352 F. Supp. 2d 549 (E.D. Pa. 2005) Bittner v. Trans Union, LLC, C.A. No. 04-2562 (E.D. Pa. January 4, 2005) Wisneski v. Nationwide Collections, Inc., 227 F.R.D. 259 (E.D. Pa. 2004) Petrolito v. Arrow Financial Services, LLC, 221 F.R.D. 303 (D. Conn. 2004) Orloff v. Syndicated Office Systems, Inc., 2004 WL 870691 (E.D. Pa 2004) Bonett v. Education Debt Services, Inc., 2003 WL 21658267 (E.D. Pa. 2003) Gaumer v. The Bon-Ton Stores, C.A. No. 02-8611 (E.D. Pa. Dec. 30, 2003) Street v. Portfolio Recovery Associates, C.A. No. 01-3684 (E.D. Pa. July 30, 2003) Samuel-Bassett v. Kia Motors America, Inc., 212 F.R.D. 271 (E.D. Pa. 2000) Oslan v. Law Offices of Mitchell N. Kay, 232 F. Supp. 2d 436 (E.D. Pa. 2002) Oslan v. Collection Bureau of Hudson Valley, 206 F.R.D. 109 (E.D. Pa. 2002)

Saunders v. Berks Credit & Collections, 2002 WL 1497374 (E.D. Pa. 2002)
Schilling v. Let's Talk Cellular and Wireless, 2002 U.S. Dist. LEXIS 3352 (E.D. Pa. 2002)
Fry v. Hayt, Hayt and Landau, 198 F.R.D. 461 (E.D. Pa. 2000)
Smith v. First Union Mortgage Corporation, 1999 WL 509967 (E.D. Pa. 1999)
Miller v. Inovision, December Term, 1999, No. 3504 (C.P. Phila. County).

LECTURES/PRESENTATIONS BY INVITATION

Speaker, Rule 23(c)(5) Subclasses: Certification, Due Process, Adequate Representation, and Settlement, Strafford Webinars, February 23, 2023

Speaker, Data Protection at the Federal Level, Nevada Bar Association, January 17, 2023

Speaker, 27th Annual Consumer Financial Services Institute, Practising Law Institute, Debt Collection and Credit Reporting Update, December 7, 2022, San Francisco, CA

Speaker, *Tenant Screening Litigation: FCRA and Civil Rights Claims*, National Consumer Law Center, Consumer Rights Litigation Conference, November 10, 2022, Seattle, WA

Speaker "Lightning Round-Ascertainability", Consumer Class Action Symposium, National Consumer Law Center, November 13, 2022, Seattle, WA

Speaker, 27th Annual Consumer Financial Services Institute, Practising Law Institute, Debt Collection and Credit Reporting Update, September 20, 2022, Chicago, IL

Speaker, *Representing the Pro Bono Client: Consumer Law Basics*, Practising Law Institute, August 12, 2022

Speaker, Perrin Conferences Class Action Litigation Virtual Conference, April 26, 2022

Speaker, Introduction to Standing in Federal FDCPA Litigation, 2022 Fair Debt Conference, National Consumer Law Center, April 25th, 2022, Orlando, FL

Speaker, 27th Annual Consumer Financial Services Institute- Debt Collection and Credit Reporting Update, Practising Law Institute, March 18, 2022, New York, NY

Speaker, *Consumer Finance Class Actions: FDCPA, FCRA & TCPA Webinar*, Strafford, September 16, 2020

Faculty, Introduction to the Fair Credit Reporting Act, Representing the Pro Bono Client: Consumer Law Basics 2020, Practising Law Institute, August 14, 2020, San Francisco, CA

Faculty, *Representing the Pro Bono Client: Consumer Law Basics 2019*, Practising Law Institute;

Faculty, *Consumer Financial Services & Banking Law Update*, Pennsylvania Bar Institute, October 29, 2019;

Faculty, Consumer Finance Class Actions, The Canadian Institute, July 24, 2019;

Faculty, *Representing the Pro Bono Client: Consumer Law Basics 2019*, Practising Law Institute;

Speaker, *Fair Credit Reporting Act Conference*, National Association of Consumer Advocates, Long Beach, CA, May 1–4, 2019;

Faculty, Judicial Scrutiny of Class Action Settlements: New Standards and Ensuring Timely Release of Attorneys' Fees, Strafford Webinars and Publications, Tuesday, October 9, 2018;

Speaker, *Fair Credit Reporting Act Conference*, National Association of Consumer Advocates, Baltimore, MD, April 22-29, 2017;

Faculty, 21st Annual Consumer Financial Services Litigation Institute (CLE-accredited), "Fair Credit Reporting and Debt Collection Litigation", March and April 2016, NYC and Chicago;

Speaker, The Conference on Consumer Finance Law, Annual Consumer Financial Services Conference, Loyola University School of Law, Chicago, Illinois, September 16, 2016;

Speaker, "New Frontiers: FCRA Litigation Against Lesser Known CRAs", Consumer Rights Litigation Conference, National Consumer Law Center, Anaheim, California, October 2016;

Faculty, "Pursuing and Defending FDCPA, FCRA and TCPA Claims", Consumer Finance Class Actions, Strafford Publications, June 2, 2016;

Speaker, "Stump the Champs", Consumer Rights Litigation Conference, National Consumer Law Center, San Antonio, Texas, October 2015;

Speaker, *Fair Credit Reporting Act Conference*, National Association of Consumer Advocates, Las Vegas, NV May 1–3, 2015;

Co-Chair and Speaker, NACA 2013 FCRA Conference, National Association of Consumer Advocates, May 29 – June 1, 2013;

Presenter, *Beyond E-Oscar: Litigating "Non-Credit" FCRA Cases*, Webinar, National Association of Consumer Advocates, February 27, 2013;

Faculty, *FDCPA Class Actions: Latest Litigation Developments*, Strafford Webinars and Publications, November 8, 2012;

Speaker, Consumer Finance Class Actions: *FCRA and FACTA: Leveraging New Developments in Certification, Damages and Preemption*, Strafford Webinars and Publications, March 21, 2012;

Speaker, *FCRA Developments*, Consumer Rights Litigation Conference, National Consumer Law Center, Seattle, Washington, October 2012;

Speaker, 11th Consumer Class Action Symposium, National Consumer Law Center, Chicago, Illinois, November 6, 2011;

Speaker, *Tenant, Employment and Chexsystems Reports*, Consumer Rights Litigation Conference, National Consumer Law Center, Chicago, Illinois, November 3 – 6, 2011;

Speaker, *Specialty Consumer Reports and the FCRA*, FCRA Conference on Consumer Credit, National Association of Consumer Advocates, Memphis, Tennessee, May 20 – 22, 2011;

Panelist, *Taking on the Challenges Facing Workers with Criminal Records: Advancing the Legal and Policy Advocacy Agenda*, National Employment Law Project, Washington, D.C., April 5, 2011;

Faculty, 16th Annual Consumer Financial Services Litigation Institute (CLE-accredited), *Collection Issues Including The TCPA & Hot Topics*, Practicing Law Institute, New York, NY and Chicago, IL, March 2011;

Speaker, *ABCs of Fair Credit Reporting, Tips on FCRA Depositions, Evolution of Credit Reporting Industries,* Consumer Rights Litigation Conference, National Consumer Law Center, Boston, Massachusetts, November 11 – 14, 2010;

Faculty, Banking and Consumer Financial Services Law Update, *Litigation and Arbitration Update*, Pennsylvania Bar Institute, April 14, 2010;

Faculty, *Deposit-Side Litigation Developments & Credit Card Developments*, 14th Annual Consumer Financial Services Litigation Institute, New York, NY and Chicago, IL, March and April 2009;

Faculty, 13th Annual Consumer Financial Services Litigation Institute (CLE-accredited), Practicing Law Institute, New York, NY and Chicago, IL, January 2008, March 2008;

Speaker, *Fair Credit Reporting Act Conference*, National Association of Consumer Advocates, Chicago, IL May 8 – 10, 2009;

Faculty, 12th Annual Consumer Financial Services Litigation Institute (CLE-accredited), Practicing Law Institute, New York, NY, March 2007;

Faculty, *Fair Credit Reporting Litigation*, Consumer Protection Law (CLE-accredited), Pennsylvania Bar Institute, Philadelphia, PA and Mechanicsburg, PA, December 2004, March 2007;

Speaker, *Litigating Accuracy Issues with Furnishers of Credit Data*, National Association of Consumer Advocates, New Orleans, LA, June 2 – 5, 2005;

Speaker, <u>Philadelphia Housing Expo</u>, Homeownership Counseling Association of the Delaware Valley, 2005 and 2006;

Speaker, *Understanding Credit Scoring*, Consumer Rights Litigation Conference, National Consumer Law Center, Boston, MA, November 7, 2004;

Speaker, *Litigating Accuracy Issues With Credit Reporting Agencies*, National Association of Consumer Advocates, Chicago, Ill., May 14 – 16, 2004;

Speaker, *Protecting Privacy, Ensuring Accuracy*, National Association of Consumer Advocates, Albuquerque, NM, June 1, 2002;

Faculty/Speaker, *Credit Reporting and Debt Collection Litigation*, Municipal Court Judicial Conference (CLE), Pennsylvania, PA, May 6, 1999;

Speaker, <u>The People's Law School</u>, Philadelphia Bar Association, Philadelphia, PA, October 2004;

Guest Lecturer, Consumer Protection Law, Temple Law School, 2003 – 2012;

Guest Lecturer, Consumer Protection Law, Widener Law School, 2004 – 2009.

PUBLICATIONS

The FCRA: A Double-Edged Sword for Consumer Data Sellers, <u>GP SOLO Magazine</u>, American Bar Association, Volume 29, Number 6, November/December 2012

Credit Rating Damage: Compensable, Yet Overlooked Damage in Tort Cases,

The Verdict, Philadelphia Trial Lawyers Association, Volume 2008-2009, Issue 6 (2009).

APPOINTMENTS, POSITIONS & MEMBERSHIPS

- Editorial Board of the Consumer Financial Services Law Report
- Philadelphia Bar Association's Lawyer Referral and Information Service Committee (chair or co-chair for 3 years)
- Philadelphia Bar Association's Federal Court's Committee.
- Arbitrator for the Court of Common Pleas of Philadelphia County
- Court of Common Pleas of Philadelphia County, Judge Pro Tem panel.

PERSONAL

Born:June 17, 1970, Philadelphia, PennsylvaniaFamily:Two Children, Shayna and Noah

MARK D. MAILMAN

MARK D. MAILMAN, is the managing partner of FMS and one of the firm's founders. He is a tenacious and passionate consumer litigator who has for more than 26 years helped secure over \$350 million dollars in verdicts and settlements on behalf of more than 8,500 victimized consumers across the nation. Mark concentrates his practice primarily in federal courts, in the areas of Fair Debt Collection, Fair Credit Reporting, False Employment/Background Checks, Identity Theft, Unwanted Auto Calls and Texts, and Consumer Class Actions.

In October 2018, Mark was awarded the 2018 Consumer Attorney of the Year award from the National Association of Consumer Advocates (NACA). NACA is a nationwide organization of more than 1,500 consumer attorneys and advocates who represent the victims of abusive and fraudulent business practices. He has been consistently voted and named one of Pennsylvania's Super Lawyers by Law and Politics published by Philadelphia Magazine and Pennsylvania Super Lawyer Magazine from 2004 to the Present. Mark has repeatedly lectured before judges, lawyers and various professional organizations on the topics of Fair Debt Collection and Fair Credit Reporting litigation and has also appeared on various news programs to discuss trending consumer issues

Mark is a graduate of Muhlenberg College (B.A. magna cum laude, 1991), where he was also inducted into Phi Beta Kappa. He received his law degree from the Temple University School of Law (J.D., 1995). While at Temple Law School, he achieved the highest grade in his Trial Advocacy clinic.

Mark is admitted to practice before the United States for the Eastern District of Pennsylvania, Middle District of Pennsylvania, Eastern District of Arkansas, District of North Dakota, and District of New Jersey as well as the state courts of Pennsylvania and New Jersey. He has also successfully litigated cases across the country on a pro hac basis. Mark has been certified to serve as class counsel by state and federal courts in both contested and settlement class actions.

CLASS COUNSEL CERTIFICATIONS

Martinez v. Avantus, LLC, No. 3:20-CV-1772 (JCH), 2023 WL 112807 (D. Conn. Jan. 5, 2023)

- Stewart et al v. LexisNexis Risk Data Retrieval Services, LLC et al., No. 3:20-cv-00903-JAG (E.D. Va. July 27, 2022)
- Healy v. Milliman, Inc., No. 2:20-cv-01473-JCC (W.D. Wash. 2022)
- Kang v. Credit Bureau Connection, Inc., No. 18-01359, 2022 WL 658105 (E.D. Cal. Mar. 4, 2022)
- Watson v. Checkr, Inc., No. 3:19-cv-03396-EMC (N.D. Cal. 2021)
- Deaton v. Trans Union, LLC, No. 2:20-cv-01380-AB (E.D. Pa. 2021)
- Sanders v. Makespace Labs, Inc., No: 1:18-cv-10016 (S.D.N.Y. Mar. 29, 2021)
- Der-Hacopian v. Darktrace, Inc., No: 18-cv-06726-HSG (N.D. Cal. Dec. 10, 2020)
- Der-Hacopian v. Sentrylink, LLC, No. 8:18-cv-03001-PWG (N.D. Cal. Nov. 23,2020)
- McIntyre v. RealPage, Inc., No: 2:18-cv-03934, WL 5017612 (E.D. Pa. Aug. 25, 2020)
- Norman v. Trans Union, LLC, No: 18-5225, 2020 WL 4735538 (E.D. Pa. Aug. 14, 2020)
- *Robinson v. National Student Clearinghouse*, No. 1-19-cv-10749, 2020 WL 4873728 (D. Mass. July 8, 2020) *aff'd* 14 F.4th 56 (1st Cir. 2021)
- *Leo v. Appfolio, Inc.*, No.3:17-cv-05771-RJB (W.D. Wash. 2019)
- Thomas v. Equifax Info. Services, LLC, No. 18-cv-684 (E.D. Va. 2020)
- Clark v. Experian Info. Sols., Inc., No. 16-cv-32 (E.D. Va. 2019)
- Clark/Anderson v. Trans Union, LLC, No. 15-cv-391 & No. 16-cv-558 (E.D. Va. 2018)
- Gibbons v. Weltman, Weinberg & Reis Co., LPA, 2018 WL 5720749 (E.D. Pa. Oct. 31, 2018)
- Kelly v. Business Information Group, C.A. 15-6668, 2019 WL 414915 (E.D. Pa. 2019)
- Ridenour v. Multi-Color Corporation, C.A. No. 2:15-cv-00041, (E.D. Va., Jan. 13, 2017)
- Flores v. Express Personnel, C.A. No. 14-cv-03298, (E.D. Pa. Oct. 21, 2016)
- Larson v. Trans Union, LLC, C.A. No. 12-cv-05726, (N.D. CA, Aug. 11, 2016)
- Miller v. Trans Union, LLC, C.A. No. 12-cv-1715, (M.D. PA, Dec. 26, 2016)
- Henderson v. Trans Union, LLC, C.A. No. 14-cv-00679, E.D. Va., May 3, 2016)
- Pawlowski v. United Tranzactions, LLC, C.A. no. 15-cv-2330, (E.D. PA, April 18, 2016)
- Rodriguez v. Calvin Klein, Inc., C.A. 1:15-cv-02590 (S.D. N.Y. 2015)
- Giddiens v. Infinity Staffing, C.A. No. 13-cv-07115, (E.D. Pa., Jan. 12, 2016)
- Giddiens v. First Advantage, C.A. No. 14-cv-5105, (E.D. Pa., July 11, 2015)
- Jones v. Halstead Management Corporation, C.A. No. 14-cv-03125 (S.D. N.Y., May 5, 2016)
- *Berry v. LexisNexis Risk & Info. Analytics Group, Inc.*, No. 3:11-cv-754, 2014 WL 4403524 (E.D. Va. Sept. 5, 2014)
- Thomas v. BackgroundChecks.com, C.A. No. 13-029 2015 WL 11004870 (E.D. Va. Aug. 5, 2015)

Henderson v. Acxiom Risk Mitigation, Inc., C.A. No. 12-589 (E.D. Va., Aug. 7, 2015) Magallon v. Robert Half International, Inc. WL 8778398 (D. Or. Nov. 10, 2015) Carter v. McDonald's Restaurants, 15-01531-MWF (March 15, 2015) Patel v. Trans Union, LLC, 308 F.R.D. 292 (N.D. Cal. 2014) Goode v. First Advantage LNS Screening Sols., Inc., No. 11-cv-02950 (E.D. Pa. Dec. 29, 2014) Blandina v. Midland Funding, LLC, 2014 WL 7338744 (E.D. Pa. Dec. 23, 2014) King v. General Information Services, Inc., C.A. No. 11-06850 (E.D. Pa. Nov. 4, 2014) Robinson v. General Information Services, Inc., C.A. No. 11-07782 (E.D. Pa. Nov. 4, 2014) Ramirez v. Trans Union, LLC, 2014 WL 3734525 (N.D. Cal. July 24, 2014) White v. Experian Information Solutions, 993 F. Supp. 2d 1154, 1172 (C.D. Ca. 2014) Sapp v. Experian Information Solutions, Inc., 2:10-04312 (E.D. Pa. Jan. 29, 2013) LaRocque v. TRS Recovery Services, Inc., 2012 WL 291191 (D. Me. July 17, 2012) Ryals et al. v. Hireright Solutions, Inc., C.A. No. 3:09-625 (E.D. Va. July 7, 2011) Serrano v. Sterling Testing Systems, Inc., 711 F. Supp. 2d 402 (E.D. Pa. 2010) Summerfield v. Equifax Info. Services, LCC, 2009 WL 3234191 (D. N.J. Sept. 30, 2009) *Chakejian v. Equifax Info. Services, LLC*, 256 F.R.D. 492, 2009 WL 764656 (E.D. Pa. 2009) Barel v. Bank of America, F.R.D., 2009 WL 122805 (E.D. Pa. 2009) Mann v. Verizon, C.A. No. 06-5370 (E.D. Pa. Sept. 26, 2008) Smith v. Grayling Corp., 2008 WL 3861286, C.A. No. 07-1905 (E.D. Pa. 2008) Strausser v. ACB Receivables Management, Inc., 2008 WL 859224 (E.D. Pa., March 28, 2008) Nienaber v. Citibank (South Dakota), N.A., 2007 WL 2003761 (D.S.D., July 5, 2007) Jordan v. Commonwealth Financial Sys., Inc., 237 F.R.D. 132, 2006 WL 2294855 (E.D. Pa. 2006) Seawell v. Universal Fidelity Corp., 235 F.R.D. 64 (E.D.Pa. 2006) Perry v. FleetBoston Financial Corp., 299 F.R.D. 105, 2005 WL 1527694 (E.D. Pa. 2005) Beck v. Maximus, Inc., 2005 WL 589749 (E.D. Pa. 2005); vacated on other grounds, Beck v. Maximus, 457 F. 3d 291, 2006 WL 2193603 (3d. Cir. Aug. 4, 2006) Stoner v. CBA Information Services, 352 F. Supp. 2d 549 (E.D. Pa. 2005) Bittner v. Trans Union, LLC, C.A. No. 04-2562 (E.D. Pa. January 4, 2005) Wisneski v. Nationwide Collections, Inc., 227 F.R.D. 259 (E.D. Pa. 2004) Petrolito v. Arrow Financial Services, LLC, 221 F.R.D. 303 (D. Conn. 2004) Orloff v. Syndicated Office Systems, Inc., 2004 WL 870691 (E.D. Pa 2004) Bonett v. Education Debt Services, Inc., 2003 WL 21658267 (E.D. Pa. 2003) Gaumer v. The Bon-Ton Stores, C.A. No. 02-8611 (E.D. Pa. Dec. 30, 2003) Street v. Portfolio Recovery Associates, C.A. No. 01-3684 (E.D. Pa. July 30, 2003)

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 26 of 75

Samuel-Bassett v. Kia Motors America, Inc., 212 F.R.D. 271 (E.D. Pa. 2000), vacated on other grounds

Oslan v. Law Offices of Mitchell N. Kay, 232 F. Supp. 2d 436 (E.D. Pa. 2002)

Oslan v. Collection Bureau of Hudson Valley, 206 F.R.D. 109 (E.D. Pa. 2002)

Saunders v. Berks Credit & Collections, 2002 WL 1497374 (E.D. Pa. 2002)

Schilling v. Let's Talk Cellular and Wireless, 2002 U.S. Dist. LEXIS 3352 (E.D. Pa. 2002)

Fry v. Hayt, Hayt and Landau, 198 F.R.D. 461 (E.D. Pa. 2000)

Smith v. First Union Mortgage Corporation, 1999 WL 509967 (E.D. Pa. 1999)

Miller v. Inovision, C.P. Phila. County, December Term, 1999, No. 3504

NOTABLE CASES

- Schwartz v. Aracor Search & Abstract, Inc., 2014 WL 4493662 (E.D. Pa. Sept. 11, 2014) (upholding compensatory and punitive damages judgment against title company that misappropriated certain funds at real estate closing)
- *Ferguson v. Wells Fargo Bank, NA*, 538 Fed. Appx. 782 (9th Cir. 2013) (reversing summary judgment for bank that failed to properly remove bankruptcy notation
- *King v. General Info. Servs., Inc.*, 903 F. Supp. 2d 303 (E.D. Pa. 2012) (first court to uphold constitutionality of FCRA's obsolescence provision
- Seamans v. Temple University, Civil No. 11-6774(E.D. Pa., Oct. 28, 2011) precedential case of first impression before U.S. Court of Appeals for the Third Circuit addressing duties of furnishers and interplay between the FCRA and HCA.
- Adams v. LexisNexis Risk & Info. Analytics Group, Inc., 2010 WL 1931135 (D.N.J. May 12, 2010) (first court to find that consumers may sue under FRCA over information in specialty Accurint report used by debt collectors)
- Dixon-Rollins v. Trans Union, LLC, Civil No. 09-646 (E.D. Pa., April 10, 2010) \$530,000 jury verdict against a credit reporting agency that falsely reported an old landlord collection claim for rent (remitted to \$300,000)
- *Shames-Yeakel v. Citizens Financial Bank*, 677 F. Supp. 2d 994 (N.D. Ill. 2009) (first court to rule that consumer may proceed to jury trial on claim that bank breached its duty to sufficiently secure its online banking system).
- *Cortez v. Trans Union, LLC,* Civil No. 05-5684 (E.D. Pa., April 26, 2007)—\$800,000 jury verdict against Trans Union in fair credit reporting case (remitted to \$150,000)
- *Samuel-Bassett v. Kia Motors America, Inc.,* C.P. Phila. County, January Term, 2001, No. 2199—5.6 million dollar verdict for class of Pennsylvania car purchasers
- *Little v. Kia Motors America, Inc.,* 2003 WL 25568765 (N.J.Super.L. 2003)—6 million dollar (approximate) verdict for class of New Jersey car purchasers, damages later decertified

- Serrano v. Sterling Testing Systems, Inc., —F.Supp.2d—, 2008 WL 2223007 (E.D. Pa. May 30, 2008)—federal court finding as a matter of first impression what defines a record of arrest under the FCRA
- *Stoner v. CBA Information Services*, 352 F. Supp. 2d 549 (E.D. Pa. 2005)—obtained \$772,500 settlement for class of consumers who disputed errors in their credit reports
- *Perry v. FleetBoston Financial Corp.*, 2004 WL 1508518 (E.D. Pa. 2004)—defeated motion to compel arbitration in class action brought under Fair Credit Reporting Act
- Crane v. Trans Union, LLC, 282 F. Supp. 2d 311 (E.D. Pa. 2003)—federal court held that credit reporting agencies that merely parrot information from credit furnishers and fail to forward dispute documentation face claims for punitive damages under the Fair Credit Reporting Act; violation of the Fair Credit Reporting Act presents a violation of Pennsylvania's Consumer Protection Law); Lawrence v. Trans Union, LLC, 296 F. Supp. 2d 582 (E.D. Pa. 2003)—same
- *Wisneski v. Nationwide Collections, Inc.*, 227 F.R.D. 259 (E.D. Pa. 2004)—in fair debt class action, Pennsylvania federal court held for the first time that statutory net worth limitation is not limited to balance sheet net worth, and includes equity, capital stock and goodwill
- *Evantash v. G.E. Capital Mortgage Services, Inc.*, 2003 WL 22844198 (E.D. Pa. 2003) in fair credit reporting case, court held that technical accuracy is not a defense
- Sheffer v. Experian Information Solutions, Inc., 2003 WL 21710573 (E.D. Pa. 2003) federal court held that Fair Credit Reporting Act permits as recoverable damage emotional distress in trying to correct errors in a consumer's credit file, even where no pecuniary or out-of-pocket losses
- Sheffer v. Experian Information Solutions Inc., 249 F. Supp. 2d 560 (E.D. Pa. 2003) federal court held that FCRA provides a private right of action against furnishers of information
- *Sullivan v. Equifax, Inc. et al.*, 2002 U.S. Dist. LEXIS 7884 (E.D. Pa. 2002)—federal court held that reporting a debt to a credit reporting agency is a communication covered by the Fair Debt Collection Practices Act
- *Wenrich v. Cole,* 2000 U.S. Dist. LEXIS 18687 (E.D. Pa. 2000)—federal court held that FDCPA provides protection for all persons, not just consumers
- *Jaramillo v. Experian Information Solutions, Inc.*, 155 F. Supp. 2d 356 (E.D. Pa. 2001); 2001 U.S. Dist. LEXIS 10221 (E.D. Pa. 2001)—federal court held that single publication rule does not apply to actions brought for violation of the Fair Credit Reporting Act

PRESENTATIONS/LECTURES BY INVITATION

Speaker, *Spring Training 2023* (FCRA), National Association of Consumer Advocates, New Orleans, LA, May 3-5, 2023

Speaker, *Spring Training 2022 (FCRA)*, National Association of Consumer Advocates, Phoenix, AZ, May 11-14, 2022

Speaker, *Consumer Rights Litigation Conference*, National Consumer Law Center's Office Hours with the FCRA Stars, December 6-17, 2021

Speaker, *Spring Training 2020 (FCRA)*, National Association of Consumer Advocates, Online Webinars, May 1-June 30, 2020

Speaker, *Fair Credit Reporting Act Conference*, National Association of Consumer Advocates, Long Beach, CA, May 1–4, 2019

Speaker, *Fair Credit Reporting Act Conference*, National Association of Consumer Advocates, Baltimore, MD, April 22-29, 2017

Speaker, *Fair Credit Reporting Act Conference*, National Association of Consumer Advocates, Las Vegas, NV, May1-3, 2015

Speaker, *Fair Debt Collection Experienced Training Conference*, National Association of Consumer Advocates, Baltimore, MD, March 7-8, 2013

Speaker, *Fair Debt Collection Experienced Training Conference*, National Association of Consumer Advocates, New Orleans, LA, February 23-24, 2012

Speaker, *Negotiating 101*, National Association of Consumer Advocates, Memphis, TN, May 20-22, 2011

Speaker, *Fair Credit Reporting Act Conference*, National Association of Consumer Advocates, Chicago, IL, May 8-10, 2009

Speaker, *Fair Debt Collection Experienced Training Conference*, National Association of Consumer Advocates, Nashville, TN, March 27-29, 2008

Speaker, *Litigation Trends: "Getting to Know the Other Team"*, 11th Annual DBA International World Championship of Debt Buying, Las Vegas, NV, February 5-7, 2008

Speaker, *Protecting Vulnerable Consumers and Promoting Marketplace Justice*, Consumer Rights Litigation Conference, National Consumer Law Center, Miami, FL, November 10-13, 2006

Speaker, *FCRA: Playing to Win*, National Association of Consumer Advocates, Las Vegas, NV, May 5-7, 2006

Speaker, *Litigating Accuracy Issues With Furnishers of Credit Data*, National Association of Consumer Advocates, New Orleans, LA, June 2-5, 2005

Speaker, *Understanding Credit Scoring*, Consumer Rights Litigation Conference, National Consumer Law Center, Boston, MA, November 7, 2004

Speaker, *Litigating Accuracy Issues With Credit Reporting Agencies*, National Association of Consumer Advocates, Chicago, Ill., May 14-16, 2004

Speaker, *FCRA/Building On Our Success*, National Association of Consumer Advocates, Orlando, FL, March 7-9, 2003

Speaker, *Protecting Privacy, Ensuring Accuracy,* National Association of Consumer Advocates, Albuquerque, NM, June 1, 2002

Faculty/Speaker, *Credit Reporting and Debt Collection Litigation*, Municipal Court Judicial Conference (CLE), Pennsylvania, PA, May 6, 1999

PUBLICATIONS

CFPB Details Student Loan Servicers' Struggles in Wake of Borrowers Resuming Payments, The Legal Intelligencer, (February, 2024)

Third Circ. Clarifies Furnishers' Duties Under the FCRA to Probe Indirect Disputes, 268 The Legal Intelligencer, 5, 8 (2023)

CFPB Explores AI's Impact on Consumers' Relationships With Financial Institutions, 268 The Legal Intelligencer, 5, 8 (2023)

CFPB Reminds Consumer Reporting Agencies to Toss 'Junk Data' in the Trash, 266 The Legal Intelligencer, 5, 8 (2022)

Your Clients' Consumer Rights Legal Issues May Be Hiding in Plain Sight, 264 The Legal Intelligencer, 7-8 (2021)

COMMITTEE APPOINTMENTS AND POSITIONS

Mark regularly lectures for continuing legal education programs, law schools and community groups throughout the country, and has been a regular speaker for the National Association of Consumer Advocates (NACA) and National Consumer Law Center (NCLC) for over 20 years. He is a certified arbitration panelist with the Federal Arbitration Panel and serves on the Editorial Board of the Consumer Financial Services Law Report. Additionally, Mark is a member of the Pennsylvania Trial Lawyers Association, Philadelphia Trial Lawyers Association, Philadelphia Bar Association, and National Association of Consumer Advocates, and regularly serves on the Philadelphia Bar Association's Federal Courts Committee.

JOHN SOUMILAS

JOHN SOUMILAS is a partner of the firm. His primary office is located in Philadelphia. A seasoned litigator, John has represented thousands of consumers in individual cases and class actions, with career settlements and verdicts valued at more than \$180M. He currently represents persons defamed and otherwise harmed by credit reporting, employment background and tenant screening errors, victims of identity theft, students and student loan borrowers, individuals harassed and deceived by collectors and other businesses, as well as consumers who are subjected to unwelcome invasions of their privacy, overcharging, and other deceptive trade practices.

John has been repeatedly recognized by Philadelphia Magazine as a "SuperLawyer," a recognition received by only 5% of attorneys in Pennsylvania. He has been nationally recognized for his work in protecting consumer rights under the federal Fair Credit Reporting Act (FCRA). Throughout his career, John has obtained some of the highest consumer jury verdicts, including the highest known FCRA verdicts in Pennsylvania, California, and Michigan, and had been appointed by federal judges as class counsel in some of the largest FCRA class cases and settlements.

John lives in Philadelphia with his wife and has four adult children. John is a 1994 *cum laude* graduate of Rutgers University, where he was inducted into Phi Beta Kappa. He also holds

a master's degree in American history from Stony Brook University, obtained in 1996. John received his law degree *cum laude* from the Temple University Beasley School of Law in 1999, where he was a member of the Temple Law Review. He began his legal career by clerking for Justice Russell M. Nigro of the Supreme Court of Pennsylvania.

ADMISSIONS

John has been admitted to practice before the United States Supreme Court, United States Courts of Appeals for the First, Second, Third, Fourth, Sixth, Seventh, Ninth and Eleventh Circuits, the United States District Courts for the District of Colorado, Eastern District of Michigan, Eastern District of Pennsylvania, and the District of New Jersey, as well as the state courts of Pennsylvania and New Jersey. He has also successfully litigated cases on a *pro hac vice* basis throughout the country.

RECENT WORK

John is known for his ability to tackle a wide array of novel and complex legal problems. A sampling of his work in recent years is set forth below:

False Terrorist Alerts on Credit Reports

Martinez v. Avantus, LLC, 343 F.R.D. 254 (D. Conn. 2023) (certified class of mortgage applicants in case involving the reporting of inaccurate OFAC "terrorist" alerts appearing on the credit reports of innocent American consumers); later settled for \$6.7M; Kang v. Credit Bureau Connection, Inc., No. 18-01359, 2022 WL 658105 (E.D. Cal. Mar. 4, 2022) (certified class of car buyers in case involving the reporting of inaccurate OFAC alerts) (also appointed class counsel and represented classes of similar consumers for false OFAC alert claims in Patel v. Trans Union, LLC, 308 F.R.D. 292 (N.D. Cal. 2015); later settled for \$8M; and Ramirez v. Trans Union, LLC, 301 F.R.D. 408 (N.D. Cal. 2014); see also Ramirez v. Trans Union LLC, 951 F.3d 1008 (9th Cir. 2020) (upholding certification of entire class, but revered for potion of class that lacked Article III standing per Trans Union LLC v. Ramirez, 141 S. Ct. 2190 (2021); later settled for over \$9M.

Unlawful College Charges and Student Loan Collections

- *Teran v. Navient Sols. (In re Teran)*, No. 10-31718, 2022 Bankr. LEXIS 381 (Bankr. N.D. Cal. Feb. 15, 2022) (summary judgment ruling siding with class of student debtors who had collection efforts taken again them even though certain of their student loans were discharged in their bankruptcies); later certified and settled as part of nationwide \$28M damages and \$54M debt forgiveness deal, *Woodard v. Navient Sols.*, No. 8:23-cv-301, 2024 WL 94468 (D. Neb. Jan. 9, 2024);
- *Botts v. Johns Hopkins Univ.*, No. 20-1335, 2021 WL 1561520 (D. Md. Apr. 21, 2021) (leading decision in litigation against universities for class of undergraduate and graduate students claiming overcharging during the Covid-19 pandemic, upholding breach of contract and unjust enrichment claims) later settled for over \$10M;
- Seamans v. Temple University, 744 F.3d 853 (3d Cir. 2014) (reversing summary judgment for credit furnisher concerning improperly reported old student loan debt, and setting standard for

certain delinquent student debt that cannot be reported to the credit agencies after seven-anda-half years).

Credit Reporting Errors and Problems

- Norman v. Trans Union, LLC, 669 F. Supp. 3d 351 (E.D. Pa. 2023) (finding that credit reporting agency must reinvestigate consumers' disputes of contested "hard inquiries" (credit applications) and refusing agency's request to de-certify class); Norman v. Trans Union, LLC, 479 F.Supp.3d 98 (E.D. Pa. Aug. 14, 2020) (first court to certify class action for credit report agency's failure to investigate hundreds of thousands of consumer disputes of certain inquiries disputed as unauthorized); followed by Rivera v. Equifax Info. Servs., LLC, 341 F.R.D. 328 (N.D. Ga. 2022) (certifying even larger class of over 300,000 consumers for same claim);
- Adams v. LexisNexis Risk & Info. Analytics Group, Inc., No. 08–4708, 2010 WL 1931135 (D.N.J. May 12, 2010) (first court to find that consumers may sue under FRCA over personal information in specialty Accurint credit report used by debt collectors and others) (leading to Berry v. LexisNexis Risk & Info. Analytics Group, Inc., No. 11-754, 2014 WL 4403524 (E.D. Va. Sept. 5, 2014) and resulting in \$13.5M class action settlements with LexisNexis);
- *Ferguson v. Wells Fargo Bank*, NA, 538 Fed. Appx. 782 (9th Cir. 2013) (reversing summary judgment for bank that failed to remove bankruptcy notation from consumer's credit report).

Tenant and Employment Screening Violations

- In re TransUnion Rental Screening Sols., Inc., Fair Credit Reporting Act Litig., 437 F. Supp. 3d 1377, 1378 (U.S. Jud. Pan. Mult. Lit. 2020) (later settled in 2023 for over \$11M to compensate victims of inaccurate data on tenant screening reports);
- *McIntyre v. RealPage, Inc.*, 336 F.R.D. 422 (E.D. Pa. Aug. 25, 2020) (certifying claim on behalf of tenant applicants for improper reporting of stale eviction records against them in largest tenant screening class to date); later settled for over \$6.3M;
- *Kelly v. Business Information Group*, No. 15-6668, 2019 WL 414915 (E.D. Pa. Feb. 1, 2019) (as part of approval of over \$3.1M class settlement requiring employment background screener to provide important "same time" notice to job candidates of any adverse information being included in their background reports);
- *Leo v. AppFolio, Inc.*, No. 17-5771, 2018 WL 623647 (W.D. Wash. Jan. 30, 2018) (upholding class action claims against start-up tenant screening company); later settled for \$4.5M;
- *Flores v. Express Personnel*, No. 14-03298, 2017 WL 1177098 (E.D. Pa. Mar. 30, 2017) (certifying settlement class regarding improper background screening practices by a job placement agency); later settled for over \$6M;
- *Magallon v. Robert Half International, Inc.*, 311 F.R.D. 626 (D. Or. Nov. 10, 2015) (one of few cases certifying a 5-year FCRA class on contest for failure to timely disclose adverse tempplacement decisions against job placement agency).

NOTEWORTHY CASES

Throughout his career, John has litigated some of the most groundbreaking consumer rights cases including several cases involving issues of first impression. The following is a list of cases involving complex and novel issues that John had litigated through the years:

- *Teran v. Navient Sols. (In re Teran)*, 649 B.R. 794 (Bankr. N.D. Cal. March 30, 2023) (certifying circuit-wide damages class and also nationwide injunctive class of student loan borrowers of non-Title IV loans subjected to unlawful post-bankruptcy collection efforts);
- *Clark v. Trans Union, LLC*, No. 15-391, 2017 WL 814252 (E.D. Va. Mar. 1, 2017) (certifying one of first misreported public records FCRA classes);
- *Schwartz v. Aracor Search & Abstract, Inc.*, No. 13–870, 2014 WL 4493662 (E.D. Pa. Sept. 11, 2014) (upholding compensatory and punitive damages judgment against title company that misappropriated certain funds at real estate closing);
- *King v. General Info. Servs., Inc.*, 903 F. Supp. 2d 303 (E.D. Pa. 2012) (first court to uphold constitutionality of FCRA's obsolescence provision for old or outdated background history);
- *Howley v. Experian Info. Solutions, Inc.*, 813 F. Supp. 2d 629 (D.N.J. 2011) (first court to find that consumer may sue agency that improperly disclosed information to an identity thief);
- *Cortez v. Trans Union*, LLC, 617 F.3d 688 (3d Cir. 2010) (upholding first ever court finding that false terrorist/OFAC alerts are subject to the FCRA, also upholding punitive damages of case tried by same counsel before a jury at the district court level, *Cortez v. Trans Union, LLC,* No. 05-5684 (E.D. Pa. Apr. 26, 2007));
- *Chakejian v. Equifax Info. Servs., LLC*, 256 F.R.D. 492 (E.D. Pa. 2009) (first certified class action under FCRA section 1681i regarding consumer disputes);
- *Shames-Yeakel v. Citizens Financial Bank*, 677 F. Supp. 2d 994 (N.D. Ill. 2009) (first court to rule that consumer may proceed to jury trial on claim that bank breached its duty to sufficiently secure its online banking system).

LECTURES / PUBLICATIONS

John is also a regular lecturer on consumer matters, including for the National Business Institute, National Consumer Law Center, Practicing Law Institute, National Association of Consumer Advocates, and other organizations. John has been interviewed and quoted concerning many legal issues affecting consumers by a wide range of media outlets, from the Wall Street Journal and Forbes Magazine to Consumer Reports and Free Speech Radio. He has authored several popular and scholarly articles, including *Third Circuit Refuses to Allow Litigant to Sidestep Its Chosen Arbitration Body's Rules* (The Legal Intelligencer Feb. 2, 2024); *CFPB Tries to Nip New Wave of Unlawful Medical Debt Collection in the Bud* (The Legal Intelligencer Apr. 1, 2022), *Predatory Lending, the FCRA and the FDCPA* (NBI 2009), and *How Can I Combat Identity Theft* (Philadelphia Magazine, Dec. 2008).

LAUREN KW BRENNAN

LAUREN KW BRENNAN is a partner of the firm. Lauren is a zealous consumer advocate and skilled litigator who has spent her entire career seeking to vindicate the rights of consumers. She concentrates her practice on class action litigation on behalf of consumers harmed by credit reporting errors, inaccurate employment background screening, abusive debt collection practices, and other unfair and fraudulent trade practices. Lauren lives in West Philadelphia with her husband and two children.

EDUCATION

Temple University Beasley School of Law J.D. *cum laude*, 2013; Beasley Scholar, Temple Political & Civil Rights Law Review

Swarthmore College, B.A. 2008

ADMISSIONS

Lauren has been admitted to practice before the United States Supreme Court, the United States Courts of Appeals for the Second, Third, Seventh, Ninth, and Eleventh Circuits, the United States District Court for the Eastern District of Pennsylvania and the United States District Court for the District of New Jersey, as well as in state courts in Pennsylvania and New Jersey. She has also successfully litigated cases after being admitted *pro hac vice* in federal district courts around the country.

NOTABLE CASES

- *Hernandez v. MicroBilt Corporation*, 88 F.4th 215 (3d Cir. 2023) (upholding denial of CRA's motion to compel arbitration of claims regarding misreporting of terrorist watch list information, confirming that claims return to court where AAA declined to administer dispute).
- *Kelly v. RealPage, Inc.*, 47 F.4th 202 (3d Cir. 2022) (after granting Plaintiff's Rule 23(f) petition for permission to appeal, holding that consumers had Article III standing for claim that tenant screening company failed to disclose sources of information, that consumers are not required to use term "file" in order to trigger disclosure obligations, and that class is ascertainable under Rule 23 even where individual review of objective records is required).
- *Healy v. Milliman, Inc.,* No. 2:20-cv-01473-JCC (W.D. Wash. 2022) at ECF 126 (Apr. 29, 2022 order certifying FCRA accuracy claims of over 300,000 consumers who were the subject of inaccurate reports regarding medical and prescription history)
- *Ramirez v. Trans Union, LLC*, 951 F.3d 1008 (9th Cir. 2020), 141 S.Ct. 2190 (2021); 2022 WL 17740302 (N.D. Cal. Dec. 22, 2022). Member of plaintiff's trial team in record \$60 million jury verdict for a case brought under the Fair Credit Reporting Act; central contributor to post-trial briefing and appellate proceedings including at the U.S. Court of Appeals for the Ninth Circuit and in the U.S. Supreme Court; later settled for \$9 million

CLASS COUNSEL CERTIFICATIONS

Martinez v. Avantus, LLC, No. 3:20-CV-1772 (JCH), 2023 WL 112807 (D. Conn. Jan. 5, 2023) Healy v. Milliman, Inc., No. 2:20-cv-01473-JCC (W.D. Wash. 2022) Watson v. Checkr, Inc., No. 3:19-cv-03396-EMC (N.D. Cal. 2021)
Deaton v. Trans Union, LLC, No. 2:20-cv-01380-AB (E.D. Pa. 2021)
Sanders v. Makespace Labs, Inc., No: 1:18-cv-10016 (S.D.N.Y. 2021) *McIntyre v. RealPage, Inc., d/b/a On-Site*, No: 2:18-cv-03934-CFK (E.D. Pa. 2020)

Norman v. Trans Union, LLC, No: 18-5225, 2020 WL 4735538 (E.D. Pa. Aug. 14, 2020)

Der-Hacopian v. DarkTrace, Inc., No. 4:18-cv-06726-HSG (N.D. Cal. 2020)

Der-Hacopian v. SentryLink, No. 8:18-cv-03001-PWG (D. Md.)

Taylor v. GfK Custom Research, Inc., No. 1:16-cv-09968-ER (S.D.N.Y. 2019)

Leo v. AppFolio, Inc., No.3:17-cv-05771-RJB (W.D. Wash. 2019)

Clark/Anderson v. Trans Union, LLC, No. 15-cv-391 & No. 16-cv-558 (E.D. Va. 2018)

Kelly v. Business Information Group, C.A. 15-6668, 2019 WL 414915 (E.D. Pa. 2019)

Flores v. Express Personnel, C.A. No. 14-cv-03298, (E.D. Pa. Oct. 21, 2016)

Larson v. Trans Union, LLC, C.A. No. 12-cv-05726, (N.D. CA, Aug. 11, 2016)

Miller v. Trans Union, LLC, C.A. No. 12-cv-1715, (M.D. Pa. Dec. 26, 2016)

Henderson v. Trans Union, LLC, C.A. No. 14-cv-00679 (E.D. Va. May 3, 2016)

Pawlowski v. United Tranzactions, LLC, C.A. no. 15-cv-2330, (E.D. Pa. April 18, 2016)

Rodriguez v. Calvin Klein, Inc., C.A. 1:15-cv-02590 (S.D.N.Y. 2015)

Giddiens v. Infinity Staffing, C.A. No. 13-cv-07115, (E.D. Pa. Jan. 12, 2016)

Giddiens v. First Advantage, C.A. No. 14-cv-5105, (E.D. Pa. July 11, 2015)

Magallon v. Robert Half International, Inc., 2015 WL 8778398 (D. Or. Nov. 10, 2015)

Patel v. Trans Union, LLC, 308 F.R.D. 292 (N.D. Cal. 2014)

Blandina v. Midland Funding, LLC, 2014 WL 7338744 (E.D. Pa. Dec. 23, 2014)

Robinson v. General Information Services, Inc., No. 11-07782 (E.D. Pa. Nov. 4, 2014)

Ramirez v. Trans Union, LLC, 2014 WL 3734525 (N.D. Cal. July 24, 2014)

LECTURES/PUBLICATIONS

Speaker, *Consumer Financial Services Fundamentals 2024*, Practicing Law Institute, New York City, "The Credit Reporting Ecosystem: Major Players and Overview of the Key Laws That Apply," March 15, 2024.

Speaker, *Consumer Law Basics Webinar Series*, Social Law Library & National Consumer Law Center, "FCRA Basics," Webinar, March 5, 2024.

Speaker, *Consumer Rights Litigation Conference*, National Consumer Law Center, Chicago, IL "ABCs of FCRA," October 26, 2023.

Co-author, "FCRA Remedies When Criminal Records Lead to Rental Denials" National Consumer Law Center, September 21, 2023.

Speaker, *Spring Training Class Action Workshop*, National Association of Consumer Advocates, New Orleans, LA "Class Action Trials," May 3, 2023.

Co-Chair, *Spring Training - Case Valuation and Damages Track*, National Association of Consumer Advocates, Phoenix, AZ May 11-14, 2022.

Facilitator, *Spring Training*, National Association of Consumer Advocates, Online Webinar, "FCRA Background Screening Networking Session" April 29, 2021.

Speaker, *Consumer Rights Litigation Conference*, National Consumer Law Center, Online Webinar "FCRA Mini-Intensive, Specialty CRAs Part 2: Tenant Screening" November 12, 2020.

Planning Committee, *Spring Training – FCRA Track*, National Association of Consumer Advocates, Online Webinar, April 30-May 2, 2020.

Speaker, *FCRA Conference*, National Association of Consumer Advocates, Long Beach, CA "Trial Updates," May 4, 2019.

DAVID A. SEARLES

DAVID A. SEARLES, of counsel to the firm, is admitted to practice before the Supreme Court of the United States, the United States Courts of Appeals for the Third, Fourth and Sixth Circuits, and the United States District Courts for the District of Maryland, the District of Colorado, the Northern District of Oklahoma, and Eastern and Middle Districts of Pennsylvania, as well as the state courts of Pennsylvania. He is a graduate of the American University School of Law, Washington, D.C., where he served on law review.

Following graduation from law school, Mr. Searles was an attorney for Community Legal Services of Philadelphia, where he specialized in consumer and bankruptcy law. In 1990, he successfully argued the first consumer reorganization bankruptcy case considered by the U.S. Supreme Court, *Pennsylvania v. Davenport*, 495 U.S. 552 (1990), and has served as lead counsel and presented arguments in numerous consumer law cases before the United States Court of Appeals for the Third Circuit. From 1992 through 1997, Mr. Searles was associated with the Philadelphia law firm of Drinker Biddle & Reath LLP, where his practice focused on Chapter 11 bankruptcy and creditors' rights. Thereafter, he was a member of Donovan Searles, LLC until 2011, specializing in consumer class action litigation.

In 2005, Mr. Searles was awarded the Equal Justice Award at the Community Legal Services Breakfast of Champions for his role in directing funding for legal assistance for low-income residents of Philadelphia. Mr. Searles has served as the Pennsylvania contributor to SURVEY OF STATE CLASS ACTION LAW (ABA Section of Litigation – 2010), and as a contributing author of PENNSYLVANIA CONSUMER LAW (2010). He has taught advanced bankruptcy law at the

Rutgers University School of Law – Camden, business law at Widener University and bankruptcy law at Pierce Junior College, Philadelphia. He is a past co-chairperson of the Education Committee of the Eastern District of Pennsylvania Bankruptcy Conference. Mr. Searles has been named a Pennsylvania Super Lawyer for many years.

CLASS ACTIONS

Lucas v. Accutrace, Inc., No. 18-9059 (S.D.N.Y. June 29, 2020); Kelly v. Business Information Group, 2019 WL 414915 (E.D. Pa. 2019); Gibbons v. Weltman, Weinberg & Reis Co., LPA, 2018 WL 5720749 (E.D. Pa. Oct. 31, 2018); Patel v. Trans Union, LLC, 2018 WL 1258194 (N.D. Ca. March 11, 2018); Carter v. Shalhoub Management Company, Inc., 2017 WL 5634300 (C.D. Ca. March 15, 2017); Flores v. Express Services, Inc., 2017 WL 1177098 (E.D. Pa. March 30, 2017); Miller v. Trans Union, LLC, 2017 WL 412641 (M.D. Pa. Jan. 18, 2017); Larson v. Trans Union, LLC, No. 12-5726 (N.D. Ca. June 26, 2015); Blandina v. Midland Funding, LLC, 2014 WL 7338744 (E.D. Pa. Dec. 23, 2014); King v. General Information Services, Inc., C.A. No. 2:11-cv-06850 (E.D. Pa. Nov. 4, 2014); Robinson v. General Information Services, Inc., C.A. No. 2:11-cv-07782 (E.D. Pa. Nov. 4, 2014); Jones v. Midland Funding, LLC, 2013 WL 12286081 (D. Conn. Dec. 3, 2013); Sapp v. Experian Information Solutions, Inc., 2:10-cv-04312 (E.D. Pa. Jan. 29, 2013); Reibstein v. Rite Aid Corporation, 2011 WL 192512 (E.D. Pa. Jan. 18, 2011); McCall v. Drive Financial, January Term 2006, No. 0005 (C.P. Phila. July 20, 2010); Serrano v. Sterling Testing Systems, Inc., 711 F.Supp.2d 402 (E.D. Pa. 2010); Summerfield v. Equifax Information Services, LLC, 264 F.R.D. 133 (D.N.J. 2009); Chakejian v. Equifax Information Services, LLC, 256 F.R.D. 492 (E.D. Pa. 2009); Barel v. Bank of America, 255 F.R.D. 393 (E.D. Pa. 2009); Markocki v. Old Republic National Title Ins. Co., 254 F.R.D. 242 (E.D. Pa. 2008); Strausser v. ACB Receivables Management, Inc., 2008 WL 859224 (E.D. Pa. Mar. 28, 2008); Allen v. Holiday Universal, Inc., 249 F.R.D. 166 (E.D. Pa. 2008); Cohen v. Chicago Title Insurance Company, 242 F.R.D. 295 (E.D. Pa. 2007); Jordan v. Commonwealth Financial Systems, Inc., 237 F.R.D. 132 (E.D. Pa. 2006); Braun v. Wal-Mart Stores, Inc., 2005 WL 3623389 (C.P. Phila. Dec. 27, 2005); Perry v. FleetBoston Financial Corp., 229 F.R.D. 105 (E.D. Pa. 2005); Beck v. Maximus, Inc., 2005 WL 589749 (E.D. Pa. March 11, 2005); Stoner v. CBA Information Services, 352 F.Supp.2d 549 (E.D. Pa. 2005);

Orloff v. Syndicated Office Systems, Inc., 2004 WL 870691 (E.D. Pa. April 22, 2004); Petrolito v. Arrow Financial Services, LLC, 221 F.R.D. 303 (D. Conn. 2004); Piper v. Portnoff Law Associates, Ltd., 216 F.R.D. 325 (E.D. Pa. 2003); Bonett v. Education Debt Services, Inc., 2003 WL 21658267 (E.D. Pa. 2003).

GEOFFREY H. BASKERVILLE

GEOFFREY H. BASKERVILLE is a 1982 graduate of Gettysburg College and a 1992 graduate of the Dickinson School of Law. During law school, Geoffrey published an article entitled *Human Gene Therapy: Application, Ethics and Regulation* in the Dickinson Law Review, Vol. 96, No. 4.

Since graduating from law school, Geoffrey has worked for both plaintiff and defense litigation firms practicing in the areas of medical malpractice, architect's and engineer's malpractice, the Federal Employer's Liability Act, and trucking litigation. In 2007, Geoffrey joined Francis Mailman Soumilas P.C. and began to practice in the area of consumer protection litigation, including fair credit reporting and fair debt collection.

Since that time, Geoffrey has concentrated his practice on representing consumers in cases under the Fair Credit Reporting Act, the Fair Debt Collection Practices Act, the Telephone Consumer Protection Act and other consumer statutes. He has represented clients in cases against background screening companies, credit reporting agencies, banks, credit card companies and other financial institutions. Geoffrey is admitted to practice before the United States Court of Appeals for the Ninth Circuit, the United States District Courts for the Eastern and Middle Districts of Pennsylvania, the District of New Jersey, the Eastern District of Michigan, the District of Colorado, the Western District of Texas, the Central District of Illinois, and the District of New Mexico, as well as the state courts of Pennsylvania and New Jersey.

Geoffrey is an avid amateur photographer.

JORDAN M. SARTELL

JORDAN M. SARTELL joined the class action practice of Francis Mailman Soumilas, P.C. in 2017 and litigates on behalf of consumers harmed by unlawful credit reporting, tenant screening, background checks, debt collection, and other deceptive and unfair business practices.

Jordan received his law degree *summa cum laude* from the DePaul University College of Law in 2012, where he was a member of the DePaul Law Review. Jordan began his legal career protecting vulnerable senior citizens from financial exploitation with Prairie State Legal Services. Jordan is admitted in Illinois and practices in federal district and appellate courts throughout the United States.

Jordan lives in suburban Chicagoland with his wife and two. Jordan served on the Editorial Board of the DuPage County Bar Association's legal journal, *The Brief*, from 2014 to 2023, including as its Editor in Chief from 2021 to 2022 and Associate Editor from 2020 to 2021. Jordan

is also a member of the National Association of Consumer Advocates and regularly provides pro bono advice and counsel on a variety of consumer issues.

CLASS COUNSEL CERTIFICATIONS

Schultz v. Emory University, No. 1:20-cv-02002-TWT, ECF 98 (N.D. Ga. June 15, 2023)

Botts v. The Johns Hopkins University, No. 1:20-cv-01335-JRR, ECF 96 (D. Md. April 20, 2023)

Teran v. Navient Solutions, LLC et al., No. 20-03075-DM, 2023 WL 2721904 (Bankr. N.D. Cal.

Mar. 30, 2023)

Stewart v. LexisNexis Risk Data Retrieval Serv's, LLC,

No. 3:20-cv-00903-JAG (E.D. Va. July 27, 2022)

Rivera v. Equifax Info. Servs., LLC, 341 F.R.D. 328 (N.D. Ga. 2022)

Kang v. Credit Bureau Connection, Inc., No. 1:18-CV-01359-AWI-SKO,

2022 WL 658105 (E.D. Cal. Mar. 4, 2022)

McIntyre v. RealPage, Inc., d/b/a On-Site, 336 F.R.D. 422 (E.D. Pa. 2020)

Norman v. Trans Union, LLC, 479 F. Supp. 3d 98 (E.D. Pa. 2020)

Wills v. Starbucks Corporation, No. 1:16-cv-3654-CAP-CMS, ECF 59 (N.D. Ga. July 16, 2020)

Robinson v. National Student Clearinghouse, No. 1:19-CV-10749,

2020 WL 4873728 (D. Mass. July 8, 2020), *aff'd* 14 F.4th 56 (1st Cir. 2021) 2020 WL 2563437 (E.D. Wis. May 14, 2020) *Shekar v. Accurate Background, Inc.*, No. 17-CV-0585,

JOSEPH GENTILCORE

JOSEPH GENTILCORE is a passionate advocate for every one of his clients, and truly believes in the work that he does. Joseph focuses his practice on Fair Credit Reporting Act cases and other consumer protection matters under both state and federal law. He currently represents consumers in cases against credit card companies, banks, debt collectors, mortgage servicers and background check companies. Joseph has dedicated the majority of his career to representing individuals who have been wronged my large financial entities, and along the way has helped thousands of consumers obtain compensation from the corporations that have harmed them. As a result of Joseph's specialties, he has given lectures on various topics, including background checks, credit reporting inaccuracies, and mortgage fraud.

Joseph graduated Ursinus College, and Temple University School of Law.

Joseph has been lead counsel in over 300 individual federal consumer protection cases, and appointed class counsel in consumer protection matters. Every year since 2013, Joseph has been named a Super Lawyer or Rising Star by Pennsylvania Super Lawyers. Joseph is licensed to practice in Pennsylvania and New Jersey, and is admitted in numerous federal courts throughout the country.

SIOBHÁN MCGREAL

SIOBHÁN MCGREAL joined Francis Mailman Soumilas, P.C. in 2021, and concentrates her advocacy on behalf of consumers harmed by credit reporting errors, inaccurate background screening reports for employment and housing applications, and other abusive and unfair trade practices. Siobhán has dedicated the majority of her career to helping those who have had difficulty having their voices heard within the legal system.

Prior to joining FMS, Siobhán was a Deputy City Solicitor in the Child Welfare Unit of the City of Philadelphia Law Department, where she litigated thousands of hearings of child abuse, child neglect, applications for orders of protective custody, permanent legal custodianship, and terminations of parental rights. She started her law career as an attorney for the Administration of Children's Services in Brooklyn, NY, before moving to Southern California and working in private practice for several years. Siobhán earned her B.A. from the University of Pennsylvania and her J.D. from New York Law School after teaching English in Thailand for a short time. She has been admitted to practice in the state courts of Pennsylvania, California, and New York, as well as before the United States District Court for the Eastern District of Pennsylvania.

ERIKA HEATH

ERIKA HEATH joined Francis Mailman Soumilas, P.C. in 2020, and focuses her San Francisco practice on individual and class action litigation for consumers harmed by erroneous credit reports, inaccurate employee background checks, unlawful debt collection practices, and other unfair trade practices.

Erika is a 2002 graduate of Southern Methodist University, where she majored in business. She worked in finance in both Texas and Germany before earning her J.D. from Northeastern University School of Law in 2009. After graduating, Erika got her start as an attorney at Atlanta Legal Aid Society, where she focused on protecting low-income consumers from abusive business practices.

Both during her time as a legal aid attorney and after, Erika has participated in a number of high-profile cases. She served as lead counsel on the case of *Strickland v. Alexander*, which ultimately led to a federal court declaring Georgia's garnishment process to be unconstitutional and enjoining most consumer garnishments in the state. As a result of her work on the *Strickland*

case, Erika received numerous awards, including the 2015 Consumer Achievement of the Year award from the National Association of Consumer Advocates (NACA). In the summer of 2017, she served as co-counsel in the trial of *Bowerman v. Field Asset Services, Inc.* (N.D. Cal.), which led to a jury verdict of more than \$2 million for 11 employees who were misclassified as independent contractors. She is currently a lecturer at University of California, Berkeley (BerkeleyLaw), where she teaches a course on the Fair Credit Reporting Act.

Erika moved with her family to the San Francisco Bay Area in 2015. She is licensed to practice in California, Georgia, and New York. She is an active member of the National Association of Consumer Advocates.

KEVIN MALLON

KEVIN MALLON joined Francis Mailman Soumilas, P.C. as Of Counsel in 2020. Mr. Mallon is also the owner of Mallon Consumer Law Group, PLLC, a New York City based consumer protection law firm focused on representing consumers harmed by credit reporting agencies, debt collectors, identity theft and consumer fraud.

Mr. Mallon has obtained relief for thousands of consumers harmed by unlawful corporate conduct since becoming an attorney in 1999. He represents consumers in both individual cases and class actions. He has successfully obtained jury verdicts on behalf of consumers as well as successfully representing consumers on appeal. Mr. Mallon is recognized as a national expert in credit reporting cases and has spoken numerous times at credit reporting conferences.

Mr. Mallon received his undergraduate degree from the C.W. Post campus of Long Island University, magna cum laude, in 1995. He attended the Santa Clara University School of Law on a full Dean's scholarship, and graduated summa cum laude in 1999. He is licensed to practice in all New York State Courts as well as the Southern District of New York and Eastern District of New York federal courts.

THE FIRM'S STAFF

The firm employs a highly qualified staff of paralegals, legal assistants, and secretaries to advance its objectives.

Exhibit B



ABRAHAM C. REICH Direct No: 215.299.2090 Email: areich@foxrothschild.com

May 8, 2024

Via Email (jfrancis@consumerlawfirm.com)

James A. Francis, Esquire Francis, Mailman, Soumilas, P.C. 1600 Market Street Suite 2510 Philadelphia, PA 19103

Re: Billing Rates at Francis Mailman Soumilas P.C.

Dear Mr. Francis:

I. INTRODUCTION

By letter dated October 18, 2022, I gave you my expert opinion with regard to the proposed range of reasonable hourly billing rates for the lawyers at Francis Mailman Soumilas, P.C. ("Francis Mailman Soumilas" or "the Firm") and, specifically, whether such rates were consistent with the Pennsylvania Rules of Professional Conduct and the Philadelphia market for legal services. You have asked me to analyze whether the rates currently charged by the Firm, as outlined in my October 2022 opinion, are within market rates and whether any adjustment is warranted. You have also asked me to consider rates for other markets where the Firm currently has ongoing litigation: Rochester, NY and Portland, OR. This serves as a supplement to my October 2022 opinion.

II. QUALIFICATIONS

I am a partner at the law firm of Fox Rothschild LLP ("Fox Rothschild"). I have been at Fox Rothschild since 1974 as a member of its Litigation Department. From 2005 through

A Pennsylvania Limited Liability Partnership



2017, I served as Co-Chair of Fox Rothschild and now hold the title of Chair Emeritus. For five years prior to becoming Co-Chair, I was the Managing Partner of the Philadelphia office. I have been a member of the management group at Fox Rothschild since 1985. I was the founding member of Fox Rothschild's Professional Responsibility Committee (in 1988) and served as Chair of the Committee for eight years.

As part of the management of Fox Rothschild over the past forty years, I have participated in the review and analysis of the hourly rates that we charge for our lawyers. This review is completed at least once a year and involves a review and analysis of the markets in which we participate to ensure that we set competitive rates and that the rates we charge are consistent with the Rules of Professional Conduct (or its predecessor, the Code of Professional Responsibility).

The process of setting hourly billable rates encompasses a number of steps. Initially, Fox Rothschild obtains public data of national, regional and local law firms' hourly billing rates. In addition, management often speaks with consultants with expertise in this area to ensure that our rates are within the range of our competitors in the market. The management team, which comprises leaders from each of our offices, discusses the hourly billing rates in each of our markets.¹ We try to establish rates that are fair and competitive.

I have had an active litigation practice for more than forty-nine years. The majority of my practice involves commercial litigation matters, in which I represent plaintiffs and defendants. I have also been active for many years representing lawyers and law firms in a myriad of issues involving professional responsibility and legal ethics, including the defense of legal malpractice claims. I have also been involved in dealing with fee disputes between and among lawyers and their clients. In 1998, I was selected to be a Fellow of the American College of Trial Lawyers.

In Fox Rothschild's litigation practice, we have handled matters in the area of consumer law. Our firm has represented large financial institutions, which have been sued for

¹ Fox Rothschild currently has thirty offices in distinct marketplaces throughout the country, including Philadelphia, New York, Chicago, and San Francisco.



violations of the Fair Credit Reporting Act ("FCRA"), the Consumer Credit Protection Act ("CCPA") and the Fair Debt Collection Protections Act ("FDCPA"). We have defended some of the parties sued by clients of Francis Mailman Soumilas.

For over forty years, I have been active in the area of legal ethics and the interpretation and application of the Pennsylvania Rules of Professional Conduct (and its predecessor, the Code of Professional Responsibility). For many years, I have been a member of the Philadelphia Bar Association's Professional Responsibility Committee and Professional Guidance Committee. In 1983 and 1984, I served as Chair of the Professional Responsibility Committee. In 1987 and 1988, I served as Chair of the Professional Guidance Committee. I have also served as a member of a Hearing Committee for the Disciplinary Board of the Supreme Court of Pennsylvania for six years. For a portion of that time, I chaired the Hearing Committee. From approximately 1988 to 1995, I have also served as one of two appointed lawyers (non-judicial) liaisons to the Judicial Ethics Committee of the Pennsylvania Conference of State Trial Judges.

I have, for many years, served on the Legal Ethics and Professional Responsibility Committee of the Pennsylvania Bar Association. For the past nineteen years, I have taught legal ethics and professional responsibility at the University of Pennsylvania Carey Law School.

In 1995, I served as Chancellor of the Philadelphia Bar Association. I have been a member of the House of Delegates of the American Bar Association and the Pennsylvania Bar Association for over twenty years. I participated in the debates surrounding the enactment of the Model Rules of Professional Conduct and many of the Amendments.

I have spoken and written on issues of trial practice and legal ethics over many years in many different forums. I have counseled hundreds of lawyers on issues of legal ethics and professional responsibility.



III. DOCUMENTS REVIEWED

I have reviewed the following documents as part of my analysis:

- 1. Francis Mailman Soumilas Firm Biography.
- 2. Francis Mailman Soumilas Attorney Biographies.
- 3. Francis Mailman Soumilas current hourly rates.
- 4. 50th Annual Survey of Law Firm Economics (2022 Edition).
- 5. Valeo Reports: Annual Partner Billing Rates by City.
- 6. Laffey Matrix.
- 7. Fox Rothschild LLP current rate schedule for its Philadelphia, New York, Chicago, and San Francisco lawyers.
- 8. "Big Law Rates Continue Rising, But Trail 2023 Increases So Far" The American Lawyer, January 31, 2024.
- 9. Consumer Price Index, 2023-24

IV. DISCUSSION

A. <u>The Firm's Accomplishments</u>

Francis Mailman Soumilas ("FMS") is one of the leading law firms representing clients in consumer-related litigation in both individual and class action suits. When the Firm was founded in 1998, few firms were actively litigating cases under the CCPA. In addition, Francis Mailman Soumilas was one of the first firms to have a significant legal practice concentrating in federal fair credit reporting, fair debt collection and consumer class actions. Over the past twenty-six years, Francis Mailman Soumilas has become a well-known and highly regarded firm in the area of consumer protection litigation.

FMS has obtained record-breaking jury verdicts and settlements in cases brought under the Fair Credit Reporting Act (FCRA). It has been certified to serve as class counsel in more than 70 consumer class actions nationwide and has obtained groundbreaking legal rulings at both the trial and appellate court levels on behalf of its clients. The firm has further served as counsel in some of the largest class action settlements in consumer



protection litigation history. The following examples illustrate the groundbreaking work of FMS in the area of consumer law.

In *Ramirez v. Trans Union*, C.A. No. 12-cv-000632-JSC (N.D. Cal.), the Firm tried a class action case against Trans Union (one of the country's "big three" credit reporting agencies) and obtained a \$60 million verdict on behalf of a class of 8,000 people who were mislabeled as Office of Foreign Assets Control (OFAC) criminals by Trans Union on credit reports in a claim brought under the FCRA. *Ramirez* is a record FCRA verdict, a rare class verdict, and was one of the top verdicts for 2017. Thereafter, Francis Mailman Soumilas argued the appeal against the former Solicitor General of the United States and the Ninth Circuit affirmed the trial court verdict (with remittitur): 951 F.3d 1008 (9th Cir. 2020). The United States Supreme Court granted certiorari in 2020, and in March of 2021, issued a 5-4 decision reversing the trial court's decision in part on the basis of its finding only a portion of the certified class had Article III jurisdiction. 141 S.Ct. 2190 (2021). The Firm achieved a \$9 million dollar settlement, which was approved by the United States District Cour for the Northern District of California. 2022 WL 17740302 (N.D. Cal. Dec. 22, 2022).

In *Robinson v. National Student Clearinghouse*, No. 1-19-cv-107490, 2020 WL 4873728 (D. Mass. July 8, 2020) *aff'd* 14 F.4th 56 (1st Cir. 2021), the Firm successfully obtained a \$2 million settlement for consumers who were overcharged for college verifications. This case was notable for the Firm's decision to challenge the defendant as a consumer reporting agency and ultimately bring the defendant into compliance with the FCRA.

In *Patel v. Trans Union, LLC*, 2018 WL 1258194 (N.D. Cal. March 11, 2018), the Firm served as lead Class Counsel and obtained an \$8 million settlement for a class of consumers who were falsely being reported as terrorists.

In *Thomas v. Equifax Info. Services, LLC*, No. 18-cv-684 (E.D. Va.), Francis Mailman Soumilas served as National Class Counsel in an FCRA class action alleging violations by a credit bureau for misreporting public records. The Firm provided a nationwide resolution of class action claims that were asserted across multiple jurisdictions (including injunctive relief) and an uncapped mediation program for millions of consumers. The Firm also



served as National Class Counsel and obtained similar relief for millions of consumers with similar claims in *Clark v. Experian Info. Sols., Inc.,* No. 16-cv-32 (E.D. Va.) and *Clark/Anderson v. Trans Union, LLC*, NO. 15-cv-391 and No. 16-cv-558 (E.D. Va.).

In *Beach v. American Heritage Federal Credit Union*, C.A. No. 15-5942 (E.D. Pa. July 26, 2017), the Firm obtained a settlement exceeding \$1 million against American Heritage Federal Credit Union ("AHFCU") for AHFCU having generated a cash advance from consumers' accounts to pay fees, interest, charges or attorney fees. The court in *Beach* noted the Firm's experience in consumer class actions and found that "[t]he settlement agreement in this matter resulted from Class Counsel's vigorous advocacy and contested, protracted settlement negotiations."

In *Flores v. Express Services, Inc., et al.*, C.A. No. 14-3298 (E.D. Pa. March 30, 2017), the Firm brought an action against Express Services, Inc. and Express Personnel – Philadelphia for violations of the FCRA and obtained a \$5.75 million settlement on behalf of the class. The court found that the skill and efficiency of the Firm was apparent, having "achieved a significantly favorable result on behalf of plaintiffs at the expense of the inherent risk that accompanies undertaking a contingency fee action," and also noted that Francis Mailman Soumilas has extensive experience in consumer class action litigation.

In *White v. Experian Info. Solutions*, C.A. No. 05-01070, 2014 WL 1716154 (C.D. Cal. May 1, 2014), the court found Francis Mailman Soumilas "FCRA specialists" and appointed the Firm and its team as interim class counsel over objections from competing groups (including Boise Schiller) because the Francis, Mailman, Soumilas team's "credentials and experience [we]re significantly stronger in class action and FCRA litigation"; affirmed sub nom *Radcliffe v. Experian Information Solutions, Inc.*, 818 F.3d 537 (9th Cir. 2016).

In *Henderson v. Acxiom Risk Mitigation, Inc.*, C.A. No. 12-589 (E.D. Va. Aug. 7, 2015), Francis Mailman Soumilas was appointed class counsel in a national FCRA class action and obtained a \$20.8 million settlement against one of the largest data sellers and background screening companies in the world.



In *Thomas v. BackgroundChecks.com*, C.A. No. 13-029 (E.D. Va. Aug. 11, 2015), Francis Mailman Soumilas was appointed class counsel in an FCRA national class action and obtained \$18 million against another one of the largest background screening companies in the world, in addition to significant injunctive and remedial relief.

Additionally, Francis Mailman Soumilas has been certified as class counsel in federal and state courts throughout the country in over 70 matters. The Firm has been certified as class counsel in the following matters²:

- Woodard v. Navient Solutions, LLC et al., No. 8:23-cv-00301-RFR (D. Neb. 2024)
- Schultz v. Emory University, No. 1:20-cv-02002-TWT, ECF 98 (N.D. Ga. June 15, 2023)
- Botts v. The Johns Hopkins University, No. 1:20-cv-01335-JRR, ECF 96 (D. Md. April 20, 2023)
- *Teran v. Navigant Solutions, LLC et al.*, ____B.R. ___, 2023 WL 2721904 (Bankr. N.D. Cal. Mar. 30, 2023) (appointed class counsel to represent national injunctive relief class).
- Martinez v. Avantus, LLC, No. 3:20-CV-1772 (JCH), 2023 WL 112807 (D. Conn. Jan. 5, 2023)
- Stewart et al. v. LexisNexis Risk Data Retrieval Services, LLC et al., No 3:20-cv-00903-JAG (E.D. Va. July 27, 2022);
- *Kang v. Credit Bureau Connection*, No. 18-1359, 2022 WL 658105 (E.D. Cal. Mar 4, 2022)
- Rivera v. Equifax Info. Services, LLC, 341 F.R.D. 328 (N.D. Ga. 2022)
- *Healy v. Milliman, Inc.*, No. 2:20-cv-01473-JCC (W.D. Wash. 2022)
- Watson v. Checkr, Inc., No. 3:19-cv-03396-EMC (N.D. Cal. 2021)
- Deaton v. Trans Union, LLC, No. 2:20-cv-01380-AB (E.D. Pa. 2021)
- Sanders v. Makespace Labs, Inc., No: 1:18-cv-10016 (S.D.N.Y. Mar. 29, 2021)

² This is only a partial list of the matters where FMS has been certified as class counsel.



- Der-Hacopian v. Darktrace, Inc., No: 18-cv-06726-HSG (N.D. Cal. Dec. 10, 2020)
- Der-Hacopian v. Sentrylink, LLC, No. 8:18-cv-03001-PWG (N.D. Cal. Nov. 23, 2020)
- McIntyre v. RealPage, Inc., No: 2:18-cv-03934, WL 5017612 (E.D. Pa. Aug. 25, 2020)
- Norman v. Trans Union, LLC, No: 18-5225, 2020 WL 4735538 (E.D. Pa. Aug. 14, 2020)
- Thomas v. Equifax Info. Services, LLC, NO. 18-cv-684 (E.D. Va. 2020)

In addition to obtaining substantial and favorable verdicts, the Firm has also made significant contributions to public policy. The Firm set legal precedent and clarified legal issues, including: (i) the proper standard for the investigation of a consumer dispute by credit reporting agencies and furnishers of information; (ii) the standard for proving willfulness under the FCRA; (iii) the accuracy standard for credit reports; (iv) the types of information permitted to be included in credit reports; (iv) the types of cognizable actual damages available in an FCRA action; (v) the consumer's burden of proof in an FCRA action; and, (vi) proper jury charges. Francis Mailman Soumilas has also been counsel to some of the largest FCRA settlements in history, such as *Acxiom* (\$20.8 million), *Ramirez* (\$9 million), *Hireright*, (\$29 million) and *White/Hernandez* (\$45 million).

Through Francis Mailman Soumilas' jury verdicts and class settlements, the Firm has established the "market value" for class and individual cases under the FCRA and the FDCPA. I have been informed that there were few to no reported plaintiff FCRA verdicts prior to the Firm's victories. Moreover, Francis, Mailman, Soumilas has helped establish the standards for obtaining class certification in FCRA and FDCPA cases. *See, e.g., Cortez.*

The attorneys at Francis Mailman Soumilas are very active and well known in the legal community. They regularly share their expertise at local and national conferences. By way of example, attorneys from the Firm made the following presentations: Speaker: *Spring Training*, 2023 (FCRA) National Association of Consumer Advocates, May 3-5, 2023, New Orleans, LA; Speaker: *Rule 23(c)(5) Subclasses: Certification, Due Process, Adequate Representation, and Settlement*, Stafford Webinars, February 23, 2023; Speaker: *Data Protection at the Federal Level*, Nevada Bar Association, January 17, 2023; Speaker: *27th Annual Consumer Financial Services Institute*, Practising Law Institute, *Debt Collection and*



Credit Reporting Update, December 7, 2022, San Francisco, CA; Speaker: *Tenant Screening Litigation: FCRA and Civil Rights Claims*, National Consumer Law Center, Consumer Rights Litigation Conference, November 10, 2022, Seattle WA; Speaker: *"Lightning-Round Ascertainability"*, Consumer Class Action Symposium, National Consumer Law Center, November 13, 2022, Seattle, WA.

Attorneys from the Firm also served on the faculty for the *Perrin Conferences Class Action Litigation Virtual Conference*, April 26, 2022; as a Panel Member for the *27th Annual Consumer Financial Services Institute- Debt Collection and Credit Reporting Update* on September 20, 2022 in Chicago and March 18, 2022 in New York, NY; as a speaker for *Consumer Finance Class Actions: FDCPA, FCRA & TCPA* Webinar on September 16, 2020, and at *Representing the Pro Bono Client: Consumer Law Basics* in 2020 and 2019, presented by the Practicing Law Institute. Firm members also served on the faculty for *Consumer Financial Services & Banking Law Update*, presented by the Pennsylvania Bar Institute on October 29, 2019 and *Consumer Finance Class Actions*, presented by The Canadian Institute on July 24, 2019.

Members of the Firm also spoke at the Fair Credit Reporting Act Conference, National Association of Consumer Advocates, in Long Beach, CA in May 2019 and Baltimore, MD in April 2017. They also served on the faculty for the 21st Annual Consumer Financial Services Litigation Institute (which was CLE accredited) on "Fair Credit Reporting and Debt Collection Litigation," which took place in March and April 2016 in New York City and Chicago.

One of the founding partners, James A. Francis, has been repeatedly named to the Top 100 Pennsylvania Super Lawyers, as well as the Top 100 Philadelphia Super Lawyers, including as recently as 2023 and 2024. Mr. Francis was elected as a Fellow of the American College of Consumer Financial Services Lawyers in 2023 and was also selected as a member of the Nation's Top One Percent by the National Association of Distinguished Counsel in 2024. Mr. Francis was also featured on LAW360 in October 2014 as one of a small handful of American plaintiff's lawyers to be selected from a national pool and featured as part of the "Titans of the Plaintiff's Bar" series. See



https://www.law360.com/articles/583536/titan-of-the-plaintiffs-bar-jim-francis. Mr. Francis has been appointed to serve as class counsel by federal courts throughout the country in more than 70 cases.

Mark Mailman, also a founding partner and currently the managing partner of the Firm, was awarded the 2018 Consumer Attorney of the Year award from the National Association of Consumer Advocates (NACA). Mr. Mailman has repeatedly been voted and named one of Pennsylvania's Super Lawyers by Law and Politics published by Philadelphia Magazine and Pennsylvania Super Lawyer Magazine from 2004- present. He has also appeared on various news programs to discuss trending consumer issues and recently published an article in *The Legal Intelligencer*, a prominent Philadelphia legal publication, entitled "Your clients' consumer rights legal issues may be hiding in plain sight". Mark regularly lectures for continuing legal education programs, law schools and community groups throughout the country, and has been a regular speaker for the National Association of Consumer Advocates (NACA) and National Consumer Law Center (NCLC) for more than 20 years.

John Soumilas, another partner of the firm, was lead class counsel and lead trial counsel in the record breaking \$60 million class action jury verdict, the largest verdict in history for a case brought under the FCRA. Mr. Soumilas has been nationally recognized for his work in protecting consumer rights under the FCRA and, throughout his career, has obtained some of the highest consumer jury verdicts, including the highest known FCRA verdicts in Pennsylvania, California, and Michigan. Mr. Soumilas has also been appointed by federal judges as class counsel in some of the largest FCRA class cases and settlements. Mr. Soumilas' has career settlements and verdicts valued at more than \$180 million.

B. <u>Methodology for Determining Rates</u>

There are two complementary approaches for determining reasonable hourly rates. The **first approach** is to consider the rates for comparably skilled practitioners in the relevant market. To that end, I have reviewed the hourly billing rates of lawyers in Philadelphia, New York, Chicago, San Francisco, Portland, Rochester, and comparable local areas.



The hourly rates of lawyers listed in the Updated Laffey Matrix was a source I consulted.³ For the period of June 2023 through May 2024, the hourly billing rates identified were: (i) \$1057 for an attorney with twenty or more years of experience; (ii) \$878 for an attorney with eleven to nineteen years of experience; (iii) \$777 for an attorney with eight to ten years of experience; (iv) \$538 for an attorney with four to seven years of experience; (v) \$437 for an attorney with one to three years of experience; and (vi) \$239 for a paralegal or law clerk. These numbers reflect an increase of approximately 17.5% from the 2019 rates.

I have also reviewed the current hourly rates set by my firm for its Philadelphia, New York, Chicago, and San Francisco lawyers and I have consulted with colleagues in my firm's New York, Chicago, and San Francisco offices who have served in management capacities and have experience in setting hourly rates in those jurisdictions. As I stated above, the process of setting hourly rates for my firm begins with obtaining public data, speaking with knowledgeable consultants, and discussions with the management team. I also considered the fact that the Consumer Price Index increased by 4.6% between my last report in October 2022 and the current date.

A **second approach** to determine a reasonable hourly rate would look at the relevant factors set forth in Rule 1.5(a) of the Rules of Professional Conduct.

While the Pennsylvania Rules of Professional Conduct do not specifically address the reasonableness of a specific hourly rate, they do address the considerations for assessing "the propriety of a fee" in Rule 1.5. In my opinion, some of those considerations can provide a useful analytical checklist when trying to determine a reasonable hourly rate.

The factors set forth in Rule 1.5(a) are:

- 1. Whether the fee is fixed or contingent;
- 2. The time and labor required, the novelty and difficulty of the questions

³ The Laffey Matrix is reflective of market rates in the Baltimore/Washington area. *See <u>www.laffeymatrix.com</u>*. In my experience, the rates in the Baltimore/Washington area are comparable to the Philadelphia Market and lower than the New York or Chicago markets.



involved, and the skill requisite to perform the legal services properly;

- 3. The likelihood, if apparent to the client, that the acceptance of the particular employment will preclude other employment by the lawyer;
- 4. The fee customarily charged in the locality for similar legal services;
- 5. The amount involved and results obtained;
- 6. The time limitations imposed by the client or by the circumstances;
- 7. The nature and length of the professional relationship with the client; and
- 8. The experience, reputation, and ability of the lawyer or lawyers performing the services.

Factor Number 4 ["The fee customarily charged in the locality for similar legal services"] has already been addressed. This is a comparative review of rates charged by other lawyers in the market.

Factor Number 1 ["whether the fee is contingent or fixed"] suggests that higher rates may be justified when fees are contingent. Francis Mailman Soumilas handles its cases on a contingent fee basis. As a result, the Firm bears all the risk of the cost of litigation until resolution. In some instances, the Firm may not receive payment of its fees for several years. Further, most of the defendants are large companies with substantial financial resources and lawyers equipped to defend the actions. Many of the lawsuits address novel areas of law. In order to obtain favorable outcomes, the attorneys at Francis Mailman Soumilas spend numerous hours conducting research, conducting discovery, and crafting innovative legal arguments to overcome attempts to have their clients' cases dismissed before trial. The Firm's investment of time and resources prevent it from litigating numerous matters at the same time.

Factor Number 2 ["The time and labor required, the novelty and difficulty of the questions involved, and the skill requisite to perform the legal services properly"] also supports the notion that a higher rate would be justified for lawyers at Francis Mailman Soumilas who have distinguished themselves in their area of expertise. Finally, Factor



Number 8 ["The experience, reputation, and ability of the lawyer or lawyers performing the services"] likewise provides another reason to justify increasing rates recommended for the lawyers at Francis, Mailman, Soumilas.

The table below displays Francis Mailman Soumilas' current hourly billing rates in each jurisdiction and dates of admission to the Bar. I have been advised that in federal court hearings, the judges who have been presented with the rates I and the colleagues of my firm have supported have found them to be reasonable. *See, e.g., Chakejian v. Equifax Information Services*, LLC, 275 F.R.D. 201 (E.D. Pa. 2011), *Sapp v. Experian Information Solutions, Inc.*, 2013 WL 2130956 (E.D. Pa. May 15, 2013); *Gibbons v. Weltman, Weinberg & Reis Co., LPA*, C.A. No-17-0151-JHS (E.D. Pa., Jan. 26, 2022)("And I've also read the Report of Abe Reich, Esquire, that confirms the reasonableness of the billing rates and fees charged in this case.")

Attorney/Paralegal	Range of Hourly Billing Rates	Range of Hourly Billing	Range of Hourly Billing	Range of Hourly Billing
	(Philadelphia)	Rates (New	Rates	Rates (San
		York)	(Chicago)	Francisco)
James A. Francis (1995)	\$785 - \$825	\$1045 - \$1085	\$900 - \$945	\$865 - \$905
Mark D. Mailman (1995)	\$785 - \$825	\$1045 - \$1085	\$900 - \$945	\$865 - \$905
David A. Searles (1975)	\$815 - \$855	\$1135 - \$1175	\$975 - \$1015	\$895 - \$935
Geoffrey H. Baskerville	\$655 - \$695	\$915 - \$955	\$785 - \$825	\$720 - \$760
(1992)				
John Soumilas (1999)	\$695 - \$735	\$975 - \$1015	\$835 - \$875	\$765 - \$805
Lauren KW Brennan (2013)	\$385 - \$425	\$565 - \$605	\$460 - \$500	\$425 - \$465
Jordan Sartell (2012)	\$385 - \$425	\$565 - \$605	\$460 - \$500	\$425 - \$465
Joseph Gentilcore (2011)	\$400 - \$445	\$575 - \$615	\$480 - \$520	\$440 - \$480
Erika Heath	\$425 - \$465	\$595 - \$635	\$520 - \$560	\$490 - \$530
Kevin Mallon	\$685 - \$725	\$965 - \$1005	\$825 - \$865	\$755 - \$795
Siobhan McGreal (2008)	\$425 - \$465	\$595 - \$635	\$520 - \$560	\$490 - \$530
Experienced paralegal	\$305	\$305	\$305	\$305
Inexperienced paralegal	\$265	\$265	\$265	\$265



In consideration of the attorneys' years of experience, successful verdicts and recognition in the legal community, the level of current hourly billing rates is, in my opinion, below the market. An increase in the Firm's hourly billing rates is justified. The Firm has not raised its hourly billing rates since my last report of October 18, 2022. The additional experience and years practiced by the Firm's attorneys, the increase in legal fees and the increase in the Consumer Price Index during this time period justify a reasonable increase for Francis Mailman Soumilas.

V. <u>CONCLUSION</u>

In accordance with the foregoing analysis, and based upon my review of the prevailing market hourly billing rates, it is my opinion, within a reasonable degree of professional certainty, that the following range of hourly billing rates at Francis Mailman Soumilas is consistent with the hourly billing rates charged in the Philadelphia, New York, Chicago San Francisco, Portland (Oregon) and Rochester (New York) markets, and within the considerations outlined in the Rules of Professional Conduct. Moreover, my colleagues in each of those markets have reviewed this report and concur with the rates outlined below. The level of hourly billing rates within the range will depend on the complexity of the matter, the duration of the dispute and the result obtained.

Attorney/Paralegal	Range of Hourly Billing Rates (Philadelphia)	Range of Hourly Billing Rates (New York)	Range of Hourly Billing Rates (Chicago)	Range of Hourly Billing Rates (San Francisco)	Range of Hourly Billing Rates (Portland, OR)	Range of Hourly Billing Rates (Rochester, NY
James A. Francis	\$850 - \$890	\$1120 -	\$955-	\$920-\$960	\$705-\$745	\$680-\$720
(1995)		\$1180	\$995			
Mark D. Mailman	\$850 - \$890	\$1120 -	\$955-	\$920-\$960	\$705-\$745	\$680-\$720
(1995)		\$1180	\$995			
David A. Searles	\$875 - \$905	\$1205 -	\$1040-	\$955-\$995	\$720-\$760	\$690-\$730
(1975)		\$1245	\$1080			
Geoffrey H.	\$700-\$740	\$975-	\$840-	\$765-\$805	\$565-\$605	\$545-\$585



Attorney/Paralegal	Range of Hourly Billing Rates (Philadelphia)	Range of Hourly Billing Rates (New York)	Range of Hourly Billing Rates (Chicago)	Range of Hourly Billing Rates (San Francisco)	Range of Hourly Billing Rates (Portland, OR)	Range of Hourly Billing Rates (Rochester, NY
Baskerville (1992)		\$1015	\$880			
John Soumilas (1999)	\$745 - \$785	\$1040- \$1080	\$895- \$935	\$820-\$860	\$600-\$640	\$650-\$690
Lauren KW Brennan (2013)	\$430 - \$470	\$605- \$645	\$500- \$540	\$460-\$500	\$400-\$440	\$360-\$400
Jordan Sartell (2012)	\$410 - \$450	\$600- \$640	\$490- \$530	\$455-\$495	\$355-\$395	\$340-\$380
Joseph Gentilcore (2011)	\$425 -\$465	\$605- \$645	\$510- \$550	\$470-\$510	\$365-\$405	\$345-\$385
Erika Heath (2009)	\$460 - \$500	\$635- \$675	\$565- \$605	\$525-\$565	\$385-\$425	\$370-\$410
Kevin Mallon (2000)	\$730 - \$770	\$1025- \$1065	\$855- \$915	\$805-\$845	\$590-\$630	\$640-\$680
Siobhan McGreal (2008)	\$455 - \$495	\$630- \$670	\$560- \$600	\$520-\$560	\$385-\$425	\$370-\$410
Experienced paralegal	\$345	\$345	\$345	\$345	\$325	\$275
Inexperienced paralegal	\$295	\$295	\$295	\$295	\$275	\$235

VI. SUPPLEMENTAL INFORMATION

Attached as Exhibit A is a copy of my curriculum vitae. It contains is a list of all publications that I have authored in the past ten years. I have not testified as an expert at trial in the past four years. In the past four years, I testified at a deposition as an expert witness in a confidential dispute involving a lawyer who became disabled. The matter was unrelated to an analysis of hourly rates. My current hourly rate is \$1,160.. I have been assisted in preparing this opinion by my partner, Beth Weisser, whose hourly rate is \$715. We spent approximately \$8500 in preparing this opinion.



If I am provided with additional information, I reserve the right to supplement or amend my opinion.

Very truly yours,

Abraham C. Reich

ACR:cah Enclosure

EXHIBIT "A"

2000 Market Street, 20th Floor Philadelphia, PA 19103 215-299-2090 | www.foxrothschild.com areich@foxrothschild.com

ABRAHAM C. REICH

PROFESSIONAL FOX ROTHSCHILD LLP

ASSOCIATION

- Chair Emeritus, Fox Rothschild LLP (April 2017 to Present)
- Co-Chairman, Fox Rothschild LLP (April 2005 to March, 2017)
- Firm Executive Committee
- Partner, Litigation Department
- Former Managing Partner, Philadelphia Office (2000- April 2005)
- Professional Responsibility Committee (1998-2008), (Founding Member and Former Chair)

Abe has been with the firm since 1974. His area of practice involves all aspects of business litigation and counseling, including representation of lawyers and law firms in defense of legal malpractice claims and other disputes. Abe has taught professional responsibility at University of Pennsylvania Carey School of Law since 2007. He also provides expert testimony in connection with legal ethics and professional responsibility and business litigation matters.

EDUCATION	 The Beasley School of Law at Temple University, J.D. 1974, Editor, Law Review University of Connecticut, B.A., magna cum laude; 1971, Elected to Phi Beta Kappa and Phi Kappa Phi
ADMISSIONS	 Pennsylvania United States Supreme Court United States Courts of Appeal for the Third, Fourth, Seventh and Eighth Circuits
PROFESSIONAL ASSOCIATIONS	 Fellow, American College of Trial Lawyers American Bar Association, House of Delegates (1995-2015; 2018-2023) American Bar Foundation American Association for Justice (formerly American Trial Lawyers Association) Association of Professional Responsibility Lawyers Pennsylvania Bar Association, House of Delegates; First Statewide Bench Bar Conference, Chair, 1986; Legal Ethics and Professional Responsibility Committee; Co- Chair, Task Force to Revise the Code of Judicial Conduct, 2012- 2013 Pennsylvania Association for Justice (Formerly Pennsylvania Trial Lawyers Association) Board of Governors, 1985-1990; Commercial Litigation Committee, Former Co-Chair The Beasley School of Law at Temple University, Board of Overseers
PHILADELPHIA BAR ASSOCIATION ACTIVITY	 Chancellor, 1995 Board of Governors, 1987-1999; Chair, 1989 Commission on Judicial Selection and Retention, 1986-1989, 1993-1994; Vice-Chair, 1989; Chair, Investigative Division, 1988-1989 Professional Guidance Committee; Chair, 1987-1988 Professional Responsibility Committee; Chair, 1983-1984 Annual Conference Committee (Bench Bar Conference), Vice-Chair, 1984; Chair, 1985 Trustee, Philadelphia Bar Foundation, 1993-1996

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 60 of 75

	 Trustee, Philadelphia Bar Education Center, 1993-1999 Trustee, International Human Rights Fund, 1993-1995 Federal Courts Committee State Civil Judicial Procedures Committee Editorial Board, the Philadelphia Lawyer, 1975-1987 (Former Publication of Business Law Section) Counsel to Philadelphia Bar Association in <i>Restifo v. Philadelphia Bar Association</i>, 1991-1994
OTHER ORGANIZATIONAL ACTIVITY	 Lecturer in Law, University of Pennsylvania Carey School of Law, "Ethics and Advocacy – From the Boardroom to the Courtroom"; Spring Semesters 2007-2023 The Continuing Legal Education Board of the Supreme Court Of Pennsylvania, Board
ACTIVITY	 Member 2005 – 2010; Chair, 2011 The Disciplinary Board of the Supreme Court of Pennsylvania, Former Hearing Committee
	 Member and Chair, 1985-1991 Pennsylvania Committee of State Trial Judges, Lawyer Liaison, Judicial Ethics Committee, 1988-1995
	Campaign for Qualified Judges, Former Trustee
	Pennsylvania Law Journal-Reporter, Former Member of Corporate Law Advisory Board
	The Legal Intelligencer, Former Editorial Board Member, 1992
	Lawyers Club of Philadelphia, Former Member of Board of Directors
	• United States Court of Appeals for the Third Circuit, Task Force on Equal Treatment in the Courts, 1996
	 Lawyer's Advisory Committee, United States Court of Appeals for the Third Circuit, Chair, 1998
	 Jenkins Law Library, Board Member and President (1995-2015)
	Pennsylvanians for Modern Courts, Advisory Board Member
	Brandeis Law Society Foundation, Director
PUBLICATIONS	• Co-Author, <i>The Metaverse for the Risk-Averse: Law Firms and Legal Advertising, Parts 1 and</i> 2, Pennsylvania Law Weekly, 45 PLW 962 (October 25, 2022) and 45 PLW 966 (November 8 2022)
	 Contributing Author, Successful Partnering Between Inside and Outside Counsel – Ethics, Chapter 31 (Thomson Reuters 2009-2020)
	 Contributing Author, Pennsylvania Ethics Handbook, Pennsylvania Bar Institute, 2008, 2011 2014, 2017
	• Co-Author, Attorney Self-Governance, Federal Oversight Clash in Dodd-Frank Act, The Legal Intelligencer, November 15, 2010
	• Co-Author: The Lawyer's Duty of Disclosure: Ethics and Sarbanes-Oxley – The New Conundrum for Patent Lawyers, Akron Intell. Prop. 43-63, 2007
	 <i>"The IP Lawyer's Duty of Disclosure Under Sarbanes-Oxley,"</i> The Legal Intelligencer – May 8 2006
	 Co-Author: When Competition Crosses The Line, Mid-Atlantic Executive Legal Advisor, Winter 2005
	 Co-Author: What Do You Do When Confronted With Client Fraud, Business Law Today, Vol. 12, Number 1, September/October 2002
	 Co-Author: Screening Mechanisms: A Broader Application? Balancing Economic Realities and Ethical Obligations, Vol. 72, Temple Law Review 1023, 2000

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 61 of 75

	 Lawyer Controlled MDPs: Critical to the Future Economic Vitality Of Our Profession, American Bar Association Section of Environment Energy and Resources, Ethics Committee Newsletter, Vol. 1 No. 1, November 2000 Co-Author: The Private Securities Litigation Reform Act of 1995; An Overview, The Barrister, Vol. XXVII, No. 2, Fall, 1996 Co-Editor: Commercial Litigation Case Notes, Pennsylvania Trial Lawyers Association, 1985- 1995 Co-Author: Time Out – A Time for Reflection on Statutes of Limitation in Federal Securities Laws and RICO Claims, The Barrister, Vol. XVIII, No. 1, Spring 1987 Co-Author: Getting Even, Litigation, Vol. 13, No. 2, Winter, 1987 Book Review, Newberg on Class Actions, (Second), The Barrister, Vol. XVL No. 4, Winter 1985/1986 Co-Author: Mandamus Used as Pretrial Appeal, Pennsylvania Law Journal Reporter, Vol. VI, No. 10, March 1983 Co-Author: Non-Parties May Recover Discovery Costs, Pennsylvania Law Journal Reporter, Vol. V, No. 46, December 1982 Co-Author: Non-Parties May Recover Discovery Costs, Pennsylvania Law Journal Reporter, Vol. V, No. 39, October 1982 Action in Restraint of Trade: What Constitutes Conspiracy?, Pennsylvania Law Journal Reporter, Vol. 17, No. 2, March 1980 The New Judicial Code as Part of Pennsylvania's Consolidated Statutes, The Philadelphia Lawyer, Vol. 16, No. 2, June 1979 Equal Fault Revisited; The Philadelphia Lawyer, Vol. 14, No 4, December 1977 Co-Author Individual Issues in Securities Class Actions, The Philadelphia Lawyer, Vol. 13, No. 3, October 1976 United States v. Byrum: The Troubled Application of Section 2036, Vol. 46, Temple Law Quarterly 498, 1973
LECTURES	 American Association for Justice (Formerly American Trial Lawyers Association): Commercial Litigation, 1986 American Bar Association: Section of Business Law, <i>Client Fraud: To Disclose or Not to Disclose</i>, October 2002 (National Teleconference) American Conference Institute Forum On Reduced Legal Costs, The Ethics of Alternative Fee Arrangements and Cost Reduction Strategies, 2009 American Intellectual Property Law Association: Advanced Computer & Electronic Patent Practice Seminar, The Lawyers Duty of Disclosure – Ethics and Sarbanes-Oxley – The New Conundrum for Patent Attorneys, Boston, June 2006 Berks County Bar Association: Legal Ethics, 1993 Delaware Valley Corporate Counsel Association: Legal Ethics, 1987 Dickinson Law School: Intellectual Property Forum, Trade Secrets, 1983 and 1985 DuPont Chemical CLE Series, Ethics and the Federal Circuit, September 2007 Federal Bar Association: Federal Class Actions, 1986 Frankford's Rotary Club: Legal Ethics, 1987 Intellectual Property Owners Association: Annual Meeting "Sarbanes-Oxley and the Duty of Disclosure for IP Lawyers", Seattle, September 2005 Lorman Seminars, Ethics Seminars, 2013, 2014, 2015, 2016, 2017, 2019, 2020 Minnesota Institute of Legal Education: Securities/Commercial Litigation, 1986; Antitrust/Unfair Competition, 1987; Securities/Commercial Litigation, 1989 Montgomery County Trial Lawyers Association: Legal Ethics/Fee Disputes, 1991

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 62 of 75

- Pennsylvania Association for Justice (Formerly Pennsylvania Trial Lawyers Association)
 o Broker/Dealer Litigation, 1984;
 - Commercial Litigation Update, 1986-1989;
 - Antitrust/Health Care, 1989;
 - Legal Ethics/Professional Responsibility, 1992/1993 (Multiple Seminars);
 - Winning with Expert Testimony, April 2002;
 - \circ "What's It Worth" Seminar (Ethics Component), November 2002; March 2010
- Pennsylvania Bar Association: Young Lawyers Section, The Transition from Associate to Partner, 1986
- Pennsylvania Bar Institute
 - Directors and Officers Insurance, 1987;
 - Legal Ethics/Professional Responsibility, 1988;
 - Legal Ethics/Professional Responsibility Bucknell University, 1992;
 - Legal Ethics/Professional Responsibility, 1993;
 - Alternative Dispute Resolution, 1994;
 - Legal Ethics/Professional Responsibility, 1997;
 - Alternative Dispute Resolution, 1997;
 - o Recent Developments in Federal Practice/Federal Evidence, 1998;
 - The Ethics of Law Firm Governance, 2000;
 - Intellectual Property Issues for Business Lawyers, April 2002;
 - o Accounting Litigation After Enron, WorldCom. (Ethics Component), November 2002;
 - Attorney Fees, June 2003;
 - My First Federal Court Trial, October 2004;
 - o Tortious Interference in Business/Professional Relationships, August 2005;
 - o Ethical Considerations in Litigating Employment Discrimination Cases, December 2005;
 - Best Practices in Pretrial Litigation in Federal Courts, 2012, 2013, 2014; 2015, 2016;
 - Annual Labor Law Update (Ethics Component) 2014;
 - $\circ~$ Ethics And The Labor Lawyer, November 2016;
 - o Plenary CLE Ethics Program, Business Law Institute, October 2019
- Philadelphia Bar Association
 - Bench Bar Conference, Commercial Litigation, 1979
 - Commercial Litigation, 1982
 - Professional Responsibility, 1983
 - o Federal Bench Bar Conference, 2015
 - Client Confidentiality/Duty of Disclosure, 1985
 - Professional Responsibility Committee, May 2004; September 2004 (New Rules of Professional Conduct)
 - Federal Bench Bar Conference "The Rocket Docket", 2005
- Philadelphia Bar Education Center
 - Legal Ethics/Solicitation, October 1992;
 - Legal Ethics/Pro Bono Representation, November 1992; November 1993
 - o "Client Conflicts: Charting Safe Courses After Maritrans", April 1993;
 - Legal Ethics: "Attorney/Accountant Ethical Clashes in the 90's: How to Bridge the Gap", January 1994;
 - Ethics of Pro Bono, 1992, 1994, 1996
- Philadelphia Business Journal, Roundtable: The Future of Law Firms (May 22-28, 2009)
- Pennsylvania Law Journal-Reporter: Antitrust Law Seminar, 1981 Course Planner
- Philadelphia Trial Lawyers Association
 - Commercial Litigation, 1985
 - Legal Ethics/Fee Disputes, 1991
 - Legal Ethics/Trial Practice, 1997
 - Legal Ethics and Attorney Malpractice, 2016

	 Lee AI IP Et Smith Client Temp Interr Third and C Thom Recor Unive Conu Unive 	delphia Intellectual Property Law Association gal Ethics and Professional Responsibility for the Intellectual Property Lawyer, 1996; DR in IP Cases, 2005; Lawyers and the Duty of Disclosure under the Sarbanes-Oxley Act, May 2006; hics, May 2010 nsonian Institution/American Association of Museums: Legal Ethics: Who is the t? – The Museum Board, Officers, Employee, or the "Public" - 2007 Ide University School of Law: Legal Ethics, 1995; Rome Program, Visiting Professor, national Civil Litigation, June 2004; Legal Ethics and Social Media 2013; 2014 Circuit Judicial Conference: Litigating Federal Civil Cases in the 21st Century: Changes Challenges (Course Planner) 1997; Ethics in a Digital Age (Panelist), 2011 nson Reuters: Conflicts and Ethical Duties to Clients and the Public: Are They incilable?, Speaker, June 25, 2013 ersity of Akron School of Law, Eighth Annual Richard C. Sughrue Symposium: The New ndrum for Patent Lawyers: Sarbanes-Oxley, March 2006 ersity of Pennsylvania School of Law: Professional Responsibility, 1983
AWARDS	throu Philac 2006- Most Branc Penns Judici Learn Temp Wach Fund Outst IOLTA	ed as one of the Leading Litigation Attorneys in Pennsylvania, Chambers USA (2008 lgh 2018) delphia Magazine Super Lawyers, "The Top Ten", 2006; 2011-2016 "The Top 100", -2017 Admired CEO Award by <i>Philadelphia Business Journal</i> , 2014 deis Society Community Achievement Award (Ben Levy), 2014 sylvania Bar Association, Award for Service as Co-Chair of Task Force on Code of fal Conduct, 2014 leed Hand Award, American Jewish Committee, 2012 le University, Founder's Day Award, 2009 lovia Fidelity Award, 2007 for Religious Liberty Award, American Jewish Congress, 1997 canding Leadership Award by Pennsylvania Legal Services, 1996 Leadership Award, 1993 Justice Award by Community Legal Services, 1991
PERSONAL	Born:	April 17, 1949, Waterbury, Connecticut
	Married:	Sherri Engelman Reich
	Children:	Two sons, Spencer and Alexander Daughters-in-Law, Elena Steiger Reich (lawyer); Lea Michele Sarfati Three grandchildren, Gabriella, Levi and Ever

Exhibit C

UNITED STATES DISTRICT COURT DISTRICT OF MARYLAND

ELENA BOTTS, on behalf of herself and all others similarly situated,

Plaintiff,

v.

Civil Action No. 1:20-cv-01335-JRR

THE JOHNS HOPKINS UNIVERSITY,

Defendant.

DECLARATION OF COURTNEY L WEINER IN SUPPORT OF PLAINTIFF'S MOTION FOR AN AWARD OF ATTORNEYS' FEES AND <u>FOR A SERVICE AWARD TO PLAINTIFF</u>

I, Courtney L. Weiner, declare that the following is true and correct to the best of my personal knowledge:

INTRODUCTION

1. I am the owner of the Law Office of Courtney Weiner PLLC (LOCW) and one of the attorneys representing Plaintiff Elena Botts in the above-captioned matter. I submit this declaration in support of class counsel's application for an award of attorneys' fees in connection with services rendered in this litigation against Defendant The Johns Hopkins University.

2. This declaration describes the history and experience of LOCW and the work undertaken by the firm in connection with this litigation since approval of the second phase of the settlement on December 13, 2023.

FIRM ISTORY AND E PERIENCE

3. I am an attorney licensed to practice law in the States of Maryland, New York, Virginia, and Pennsylvania (inactive) and the District of Columbia. I am also admitted to practice before the United States Supreme Court, the United States Court of Appeals for the District of

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 66 of 75

Columbia, Third, Fourth, Seventh, and Eighth Circuits, and the United States District Courts for the District of Maryland, Southern and Eastern District of New York, Eastern District of Virginia, Eastern District of Pennsylvania, and the District of Columbia.

4. I received my J.D. from Columbia Law School in 2006 and was first admitted to the bar in New York on March 26, 2007.

5. I have been practicing consumer law exclusively since 2015 and opened the Law Office of Courtney Weiner PLLC as a solo practitioner with that exclusive focus on January 1, 2016.

6. My biography is attached hereto as S = E = A.

7. I have successfully litigated numerous consumer cases in this Court. See e Smith
v liveri ssocs C, Civil Action No. LR-20-2598, 2022 U.S. Dist. LE IS 34474 (D. Md.
Feb. 28, 2022) llis v Palisades c uisition C, No. JKB-18-03931, 2019 U.S. Dist. LE IS
124787 (D. Md. July 26, 2019) llis v Palisades c uisition C, No. JKB-18-03931, 2019
U.S. Dist. LE IS 124787 (D. Md. July 26, 2019) on v Pendric Capital Partners C, 374
F. Supp. 3d 515 (D. Md. 2019) Meaney v ationstar Mort , Civil Action No. TDC-16-2959,
2018 U.S. Dist. LE IS 28364 (D. Md. Feb. 21, 2018).

8. I was certified as co-lead class counsel in *Smith v liveri ssocs C* and awarded attorney's fees in connection with the class settlement in that case. Civil Action No. TJS-20-2598 (D. Md. Aug. 10, 2023).

9. I was also approved as interim liaison counsel in *rent v dvanced Medical Mana ement C*, No. C-03-CV-23-002826 (Baltimore Cty. Oct. 6, 2023).

2

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 67 of 75

10. Prior to 2015, I worked at several large and boutique litigation firms, as well as the U.S. Department of Justice, and litigated numerous complex civil cases on behalf of plaintiffs and defendants, many of which focused on securities fraud issues relating to the 2008 financial crisis.

T E OTTS LITI ATION

11. I served as local counsel on this matter and participated in numerous aspects of the litigation process. Since the Court's February 26, 2024 Order reopening this case for a third phase of the settlement, I have performed the following tasks:

- a. Communication with class members
- b. Communication with co-counsel regarding inclusion of class members in the settlement
- c. Advising on matters of local practice.

12. I have spent a total of seven tenths (.7) hour of time, at a billable rate of 465 per hour.

13. I also anticipate spending an additional four (4) hours of time preparing for, traveling to, and attending the fairness hearing in this matter on July 31, 2024.

LOCW'S OURLY RATES

14. My hourly rate was been approved by the District of Columbia Superior Court in 2022, with that court's opinion attached hereto as $\mathbf{S} \in \mathbf{E}$ and has since increased based on additional years of practice.

15. My hourly rate reflects a balance between the rates set forth in Appendix B of the Local Rules and the significantly higher Laffey Matrix fees that would apply to attorneys in the District of Columbia, where LOCW's office is located.

3

16. I declare under the penalty of perjury that the foregoing is true and correct.

Dated: June 17, 2024

<u>/s/ Courtney einer</u> Courtney L. Weiner

Sub-Exhibit A

Biography of Courtney Weiner

Courtney Weiner is an experienced and successful litigator on behalf of consumers. She has honed her litigation skills in a variety of settings, ranging from the U.S. Attorney's Office for the Eastern District of Virginia to some of the top litigation firms in the country. She has spent significant time in court arguing and trying cases. Courtney regularly represents consumers against large companies in cases involving the Fair Credit Reporting Act, fraudulent foreclosure and mortgage servicing abuses, and the Fair Debt Collection Practices Act, including multiple summary judgment victories and a successful Seventh Circuit *en banc* petition. She also specializes in assisting borrowers with navigating student loan issues.

Courtney has advised the Assistant Attorney General for Antitrust on issues affecting consumers around the country during her time at the U.S. Department of Justice and has sued big banks for the type of mortgage fraud that led to the financial crisis. Her years in private practice as a defense lawyer for corporate clients have given her valuable insights now that she is suing major companies on behalf of consumers.

Courtney was named a Super Lawyers Rising Star or a Super Lawyer in 2015, 2017 to the present. While maintaining her active practice, she has taken a leadership role in the legal community. Courtney is the founding Vice-Chair of Tzedek DC, a legal services organization for those in debt, and founded the DC Bar Litigation Section's Consumer Finance Committee. She has also served as a member of the American Bar Association House of Delegates, a Commissioner on the American Bar Association Commission on Domestic and Sexual Violence, a member of the American Bar Association's Committee on Legal Assistance for Military Personnel, and Secretary and Board Member of the DC Bar and the DC Bar Pro Bono Center. Courtney is a member of the National Association of Consumer Advocates.

Courtney graduated from Columbia Law School and Princeton University and is a native of Washington, D.C.

Sub-Exhibit

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 72

SUPERIOR COURT OF THE DISTRICT OF COLUMBIA CIVIL DIVISION

VAME KONE	:
	:
V.	:
	:
METRO MOTOR COLLISION, INC.	:

,

Case No. 2021 CA 001746 B

ORDER

The Court grants in part plaintiff Vamé Koné's motion for attorney fees and awards attorney fees and costs totaling \$10,229.07.

The Court previously ruled that Mr. Koné is entitled to attorney fees under the D.C. Consumer Protection Procedures Act ("DCCA"). Mr. Koné timely filed his motion on December 9. Defendant Metro Motor Collision, Inc., which is in default, did not file any opposition within the time allowed by Rule 12-I(e). Rule 12-I(e) allows the Court to treat unopposed motions as conceded, and the Court exercises its discretion to do so. For a substantive motion like this motion for attorney fees, "[t]he general principle ... is that [a conceded motion provision] may properly be utilized only where the movant has established a prima facie entitlement to relief." *See District of Columbia v. Davis*, 811 A.2d 800, 804 (D.C. 2002); *National Voter Contact, Inc. v. Versace*, 511 A.2d 393, 397 (D.C. 1986).

Mr. Koné has established a prima facie case that his attorney reasonably spent 23.1 hours working on this case. "The essential goal in shifting fees (to either party) is to do rough justice, not to achieve auditing perfection" and "the determination of fees should not result in a second major litigation." *Fox v. Vice*, 563 U.S. 826, 829 (2011) (cleaned up). Accordingly, "the trial court is not required to perform an in-depth analysis of the billing records." *Lively v. Flexible Packaging Ass'n*, 930 A.2d 984, 993 (D.C. 2007). "A review for 'reasonableness' is not *carte blanche* for micromanaging the practice of lawyers the court … has no reason to believe are

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 73 of 75

padding their hours." *Tenants of 710 Jefferson St. v. D.C. Rental Housing Commission*, 123 A.3d 170, 191 (D.C. 2015). Applying these principles, the Court finds that the hours are reasonable. Mr. Koné also establishes that he reasonably incurred costs of \$180.57.

The Court exercises its discretion to apply an hourly rate of \$435, which is the rate stated in his motion for a default judgment and that is permitted by the local rules of the District Court for the District of Maryland, rather than the hourly rate of \$764, which is the Laffey Matrix rate requested in the pending motion for attorney fees. It is not appropriate to use the Laffey Matrix here because this case is not comparable to complex federal litigation in which it applies. The Laffey Matrix was developed as the benchmark for lawyers engaged in "complex federal litigation." Eley v. District of Columbia, 793 F.3d 97, 100 (D.C. Cir. 2015). As a result, "the Laffey Matrix and subsequent revisions to this matrix apply only to complex federal litigation" – or complex litigation in the District of Columbia courts. See Reed v. District of Columbia, 843 F.3d 517, 521 (D.C. Cir. 2016). Like federal courts, District of Columbia courts may consider whether the litigation is sufficiently complex to justify use of this matrix. See Salazar v. District of Columbia, 809 F.3d 58, 64 (D.C. Cir. 2015); Prunty v. Vivendi, 195 F. Supp. 3d 107, 115 (D.D.C. 2016). Some CPPA cases may warrant use of the Laffey Matrix, but this is a straightforward case with respect to both liability and damages and in which the defendant defaulted in the early stages. The judicially approved rate that Mr. Koné's lawyer would have been allowed to charge if this case had been filed in the District of Maryland, which includes part of the metropolitan Washington area in which she practices, is more in line with the rates that lawyers charge in comparable cases in the District of Columbia courts.

The Court recognizes that the Court of Appeals "has held that the rates set in the *Laffey* matrix are 'presumptively reasonable'" and "that '[d]eviations from the *Laffey* Matrix's

2

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 74 of 75

presumptively reasonable measure should not be lightly undertaken and need to be substantially supported."" *Illinois Farmers Ins. Co. v. Hagenberg*, 167 A.3d 1218, 1236 (D.C. 2017) (quoting and citing *Tenants of 710 Jefferson St.*, 123 A.3d at 184). Not only is the *Laffey* Matrix "a very good place to start" but "in most cases will be the best place to end lest litigation over attorney's fees overshadow the underlying case." *See Tenants of 710 Jefferson St.*, 123 A.3d at 184. These statements by the Court of Appeals "should not be understood as saying that the *Laffey* Matrix must be applied in every case," but the presumption that the *Laffey* Matrix rates are reasonable generally may be overcome only if a party "presents very specific and reliable evidence establishing" the reasonableness of a different rate. *See id.* at 184-85.

The Court interprets these statements in context. *Tenants of 710 Jefferson St.* involved complex litigation that resulted in a published opinion by the Court of Appeals, *see Loney v. D.C. Rental Housing Commission*, 11 A.3d 753 (D.C. 2010), and it was in that context that the Court of Appeals adopted a presumption that the *Laffey* Matrix rates are reasonable. *Tenants of 710 Jefferson St.* emphasized that "the relevant market was not 'rent control' litigation but appellate advocacy and issues of attorney's fees." *See* 123 A.2d at 185; *see also id.* at 183. Likewise, *Illinois Farmers Ins. Co.*, 167 A.3d at 1225-36, involved relatively complicated issues concerning interpretation of an anti-stacking clause in the three insurance policies, the collateral estoppel effect of an Illinois appellate decision, and the plaintiffs' eligibility and entitlement to attorney fees – issues justifying a relatively lengthy published opinion. The Court does not interpret *Tenants of 710 Jefferson St.* and *Illinois Farmers Ins. Co.* to create an almost irrebuttable presumption that *Laffey* Matrix rates are reasonable no matter how simple or straightforward the case. These cases leave the Court with discretion to apply lower rates in

Case 1:20-cv-01335-JRR Document 116-2 Filed 06/17/24 Page 75 of 75

simpler cases like this one. *See Illinois Farmers Ins. Co.*, 167 A.3d at 1236-37 (finding no "abuse of discretion in the trial court's decision to apply the *Laffey*-matrix rate").

The Court therefore awards attorney fees of \$10,048.50, which equals 23.1 hours times \$435/hour. The Court is entering a new judgment in the total amount of \$42,596.62, which equals \$10,048.50 of attorney fee, plus \$180.57 of costs, plus \$32,367.55, which is the amount of the original judgment dated November 12, 2021.

For these reasons, the Court orders that:

- 1. Mr. Koné's motion is granted in part and denied in part.
- 2. Mr. Koné is awarded reasonable attorney fees and costs totaling \$10,229.07.
- 3. Judgment will be entered in favor of Mr. Koné and against Metro Motor

Collision, Inc. in the amount of \$42,596.62 plus interest at the statutory rate.

Anthony C Epstein

Anthony C. Epstein Judge

Date: January 6, 2022

Copies to counsel for plaintiff via CaseFileXpress

Copy by regular mail to:

Metro Motor Collision, Inc. 1225 W Street NE Washington, DC 20018 Defendant

UNITED STATES DISTRICT COURT DISTRICT OF MARYLAND

ELENA BOTTS, on behalf of herself and all others similarly situated,

Plaintiff,

v.

Civil Action No. 1:20-cv-01335-JRR

THE JOHNS HOPKINS UNIVERSITY,

Defendant.

PROPOSED ORDER RANTIN MOTION FOR AN AWARD OF ATTORNEYS' FEES AND FOR A SERVICE AWARD TO PLAINTIFF

AND NOW, following a hearing held on July 31, 2024 considering Plaintiff and Class Representative Elena Botts's Motion for an Award of Attorneys' Fees and for a Service Award to Plaintiff concerning the third phase of the settlement of this matter, it is HEREBY ORDERED:

1. Class Representative Botts's Service Award of 3,787.92 is approved

2. Class Counsel's request for attorneys' fees for their representation of the Settlement

Class, totaling 666,674.42 is approved and

3. Defendant shall pay the above sums in accordance with the terms of the parties'

Second Addendum to Class Action Settlement Agreement and Release.

Dated:

BY THE COURT:

HON. JULIE REBECCA RUBIN United States District Judge